

Important Notice

It will normally be expected that all applicants for a Solihull Private Hire/Hackney Carriage Driver's Licence will be in possession of a suitable qualification in Effective Customer Care, such as an N.V.Q or other qualification available through Solihull College.

If you do not possess the appropriate N.V.Q, you should endeavour to complete a short, part time course with Solihull College, whilst awaiting the return of your Criminal Records Bureau enquiry.

The part time course attracts a fee of £25, which is payable directly to the college.

What You Must Do Next If Unqualified

On receipt of your application forms;

1. Contact Philip O'Brien at Solihull College on 0121 678 7086 and make enquiries on how to enrol on the course entitled 'Effective Customer Care'
2. Hand in the following to Solihull Connect;
 - Your Private Hire / Hackney Carriage Application form and application fee
 - Complete Driving Licence
 - Criminal Records Bureau Disclosure Form (along with relevant supporting documents and fee)
 - Details of your course enrolment
 - 2 passport size photographs
3. Upon successful completion of the course you will be issued with a certificate by Solihull College. This document in its original format must be produced to Solihull Council as soon as possible, so that your application can be progressed.
4. If you fail to complete all aspects of the course, Solihull College will not issue you with a certificate and this may impact on your application.
5. Once you have enrolled on the 'Effective Customer Care' Course, there can be no refund of any fees paid to the College.
6. All other enquiries in respect of Private Hire / Hackney Carriage applications should be directed to Solihull Council on 0121 704 6830.

Solihull Council continually strives to raise the standard of the 'Taxi' Trade and as such, please do not waste your time or ours if you do not wish to participate in this venture.

Please note

If an existing driver allows his/her current licence to expire, he/she will be required to re-apply for their licence as a new applicant.