

# Solihull Family

Information Service



Information for families  
with children aged 0-19



**Solihull**  
METROPOLITAN  
BOROUGH COUNCIL

# Solihull Family Information Service

The Family Information Service is here to help families with children aged 0-19 find the information they need.

The FIS provides information and advice on...

## Childcare:

- ★ Nurseries, preschool-playgroups, and creches
- ★ Childminders and home-childcarers
- ★ Out of school clubs and holiday playschemes
- ★ How to choose childcare – things to look for and questions to ask
- ★ Free early education places for three and four year olds
- ★ Support for children with additional needs and/or disabilities
- ★ What to do if you are concerned or have a complaint about a childcare provider
- ★ Sources of financial support
- ★ Employment rights for working parents



## Things to do and places to go:

- ★ Sports and leisure activities
- ★ Things for families to do together
- ★ Parent and toddler groups
- ★ Soft play and music sessions
- ★ Parks and outdoor spaces

## People and services that can help you:

- ★ Schools, education and learning
- ★ Working and volunteering
- ★ Being healthy
- ★ Staying safe
- ★ Money, tax and benefits
- ★ Parenting support
- ★ Disability

## Don't forget

....all families need information and support at some point.

We're friendly, we're impartial, we're free and we're here to help!



# Contact us:

Telephone 0800 389 8667  
Text message 07740 046 045  
Minicom 0121 704 8058  
Email [familyinfo@solihull.gov.uk](mailto:familyinfo@solihull.gov.uk)  
Website [www.solihull.gov.uk/familyinfo](http://www.solihull.gov.uk/familyinfo)

Postal Address Keepers Lodge,  
Chelmsley Road  
Chelmsley Wood,  
Solihull,  
B37 7RS

You can also meet us at groups and events across the borough.  
Contact us to find out when we're visiting an area near you!

## Areas we cover:

We cover the whole borough  
of Solihull.

