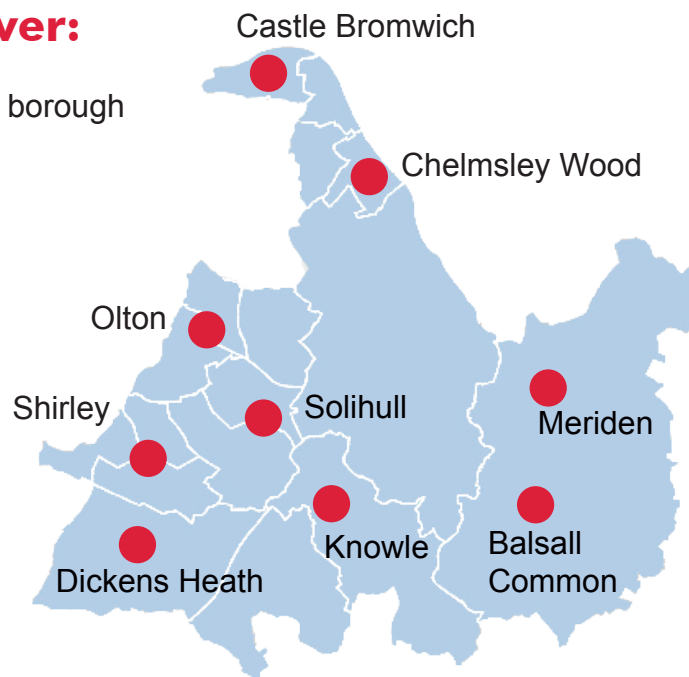


Contact us:

Telephone 0800 389 8667
Text message 07740 046 045
Minicom 0121 704 8058
Email familyinfo@solihull.gov.uk
Website www.solihull.gov.uk/familyinfo
Postal Address Keepers Lodge,
Chelmsley Road
Chelmsley Wood,
Solihull,
B37 7RS

Areas we cover:

We cover the whole borough
of Solihull.



Solihull Family Information Service

Information for people working with
children, young people and their families



Solihull
METROPOLITAN
BOROUGH COUNCIL

Solihull Family Information Service

Solihull Family Information Service is here to help families with children aged 0-19 find the information they need. We can also help you to support the families you work with.

We provide information and advice on:

Childcare

Childminders, preschool-playgroups, day nurseries, out of school clubs, holiday schemes, how to choose childcare, financial support and rights for working parents.

Things to do and places to go

Sports, leisure activities, things for families to do together, parent and toddler groups, soft play, music sessions and outdoor spaces.

Signposting to Services

People and services (local and national) that support children, young people and families in Solihull.

'Brokerage' support to find childcare and other services

We provide a 'Brokerage' service for families who need more support to find the childcare and other services they may need. This additional help is also available for parents looking for childcare for a child with additional needs and/or disabilities. One to one sessions for parents are available.

Outreach

We can come and talk to parents face to face, on a group or individual basis. Contact us for more information.

All families need information and support at some point. We're friendly, we're impartial, we're free and we're here to help!



On-line Family Services Directory

This allows you to:

- ★ Find childcare, activities and services that support children, young people and their families.
- ★ Search for services by keyword, A-Z or category.
- ★ Find contact details, referral procedures and information about what each service does.

You can also call our helpline (0800 389 8667) and we'll search for services on your behalf.

Please note: All groups and services can be added to our website free of charge. If you offer a service to children, young people or their families, and want to be included on the website, please contact us.

Leaflets and posters

Call us for copies of our leaflets or posters.

Leaflets

- ★ The Family Information Service (aimed at parents)
- ★ The Family Information Service (aimed at practitioners)
- ★ Free early education places for three and four year olds
- ★ Childcare Choices
- ★ Choosing childcare for children with additional needs and/or disabilities

Posters

- ★ The Family Information Service (aimed at parents)
- ★ Free early education places for 3 and 4 year olds