

## **Property Brochure - Customer Satisfaction Survey**

We are interested in your opinions of the service we offer. Please let us have your thoughts on the following questions. All replies will be treated confidentially.

0= Poor      5= Excellent

Company Name: \_\_\_\_\_ Contact Name: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

### **1. How useful do you find the property brochure?**

0      1      2      3      4      5

### **2. How satisfied are you with the quality of information we provide?**

0      1      2      3      4      5

### **3. What was the most useful piece of information the brochure provided?**

Industrial      Office      Retail      SMBC Contacts      Agents Contacts

### **4. Do you still require this publication?**

- Yes
- No

**If not may we ask why:**

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**If you have been successful in finding premises was this directly using our property brochure?**

- Yes
- No

**Please state your new location:** \_\_\_\_\_

**Please provide any suggestions for improvement to this publication**

*Thank you for taking part in this survey. Please return to **Jon Lander** by*

1. Fax to **0121 704 8130**
2. Post to Community & Economic Regeneration, PO Box 18, Council House, Solihull, B91 2QS
3. Email to [jlander@solihull.gov.uk](mailto:jlander@solihull.gov.uk)