

### Using the Service

Once you have registered you will be able to use the service whenever you like. We strongly recommend you pre-book your equipment in case demand is heavy on any particular day.

When you arrive, the scooter or wheelchair that you need will be made available. The first time you use the equipment we will give you some training.

### Other benefits

- 18 car parking spaces for blue badge holders in Drury Lane
- Free parking bays in Touchwood car park
- Disabled toilet at Drury Lane
- A 'meet and greet' service from the Ring and Ride bus stop in Drury Lane
- Regular issues of 'Solihull Shopmobility News'
- Scooter and wheelchair hire service.

### Opening times

Drury Lane  
Mon – Sat: 9.00am to 4.30pm

Touchwood  
Mon – Sat: 9.30am to 5.00pm  
Sun: 11.00am to 4.00pm

Email: [Shopmobility@solihull.gov.uk](mailto:Shopmobility@solihull.gov.uk)  
Web: [www.solihull.gov.uk/about/shopmobility](http://www.solihull.gov.uk/about/shopmobility)

### Contact details

Drury Lane:  
(0121) 711 8701

Touchwood:  
(0121) 711 4231



# Solihull Shopmobility



Based in Solihull Town Centre  
at 19 Drury Lane and Touchwood



## What is Shopmobility?

Shopmobility services can be found in towns and cities across the UK.

It is a service designed for people who have problems getting round because of illness, age, injury or disability. The aim is to provide these people with wheelchairs and electric scooters to allow them to get to shops and businesses independently.

Solihull Shopmobility is a part of a national federation and is a locally controlled charity (No. 1064688).

## Benefits to Solihull

Solihull Shopmobility is good for the town centre. Surveys have shown that people using the service spend a quarter of a million pounds in local shops. More than half of people using the service spend at least £50 every time they come to Solihull.

Solihull Shopmobility members come from far and wide – Birmingham, Warwickshire, Worcestershire and Coventry, as well as Solihull.

## Where is Shopmobility?

Solihull Shopmobility has two bases in Solihull town centre:

- A shop at 19 Drury Lane, close to Mell Square
- In the Welcome Hall of Touchwood Car Park, next to the orange parking zone

## How much will it cost?

To join Solihull Shopmobility you need to pay an annual registration fee of £10. Then it just costs 50p a time to go out on the scooters and wheelchairs. The first time you visit us you need to bring two items to prove your identity, showing your name and address for example, passport, driving licence, current utility bill, pension book.

The ShopmoKidz registration fee is free for under 18s.

The fees and charges all help the charity to provide the service.

## Equipment available

- 40 motorised three and four wheel scooters
- 23 manual wheelchairs
- Seven power chairs (four dual control)
- Nine wheelchairs and four pushchairs for ShopmoKidz
- One-off wheelchair hire is available for non-members at £3 a day.



Shopmobility,  
19 Drury Lane