

# Solihull Shopmobility

Issue 25

Registered Charity No. 1064688

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## Happy Flag Day!



**We had brilliant sunshine and loads of helpers for this year's Flag Day.**

Bank Holiday Saturday was our big chance to 'shake the tins' in Mell Square and the High Street. Our helpers raised hundreds of pounds to keep the charity going in the year

to come. Three of our star collectors on the day were Kevin and his two canine helpers (shown above).

### Ram-raided Again!

A couple of times recently the doors at Drury Lane have been hit by speeding scooters. That means a repair bill for the charity and a nasty shock for the user.

Please remember to keep your speed down.

The next Flag Day is on Saturday 28th March 2009.

*"Excellent service. Staff kind courteous and most helpful."  
Mr White - Solihull Lodge*



## Opening times at Drury Lane and Touchwood

### Drury Lane

Monday to Saturday 9.00 am to 4.30 pm

Ring 0121 711 8701 to book in advance

### Touchwood

Monday to Saturday 9.30 am to 5.00 pm

Sunday 11.00 am to 4.00 pm

Ring 0121 711 4231 to book in advance

### Christmas Shopping Touchwood Specials!

In December (until Christmas) our Touchwood Wednesday and Thursday opening times will be from 9.30 am to 6.00 pm. An extra hour's shopping! You are strongly advised to book in advance to ensure you have the equipment you want.

# New Scooters & Power Chairs

**We now have some brand new scooters and electric power chairs. The old Sundancers have been replaced by the Colt Plus model.**

Most people who have tried the new vehicles have been very impressed with how comfortable they are. We also have a new larger scooter, designed for people up to 28 stone in weight, and two new power chairs.

Over the next few months we are hoping to raise funds to buy another batch of new vehicles: more reliable, easier to drive



Michael Wagstaff on the new scooter for larger users



Patrick Joyce on a new Colt Plus

and better suited for all users.

If you haven't been in for a while - why not come and try our new vehicles? You may be pleasantly surprised.

## Three staff requests

- 1) Try to ring the shop before coming in so we can get the equipment ready before you arrive.
- 2) Remember to bring your membership card with you.
- 3) Try to get back to the shop at least 15 minutes before closing time.

## Flag Day

Dawn in the High Street



Mary outside Boots



Peter at the Post Office



Margaret in Mill Lane



## Unbeatable one-off hiring charges!

*Non-members can hire a wheelchair for £3 a day.*

*Members can hire travel scooters for £10 a night with a £100 returnable deposit, or wheelchairs for £2 a night with a £50 returnable deposit.*



## Solihull Shopmobility

Shopmobility is a charity which promotes the independence of people with limited mobility by providing manual and electric wheelchairs and motorised scooters.

Mell Square Centre Management, Touchwood Centre Management and Solihull Council all give major funding to the Charity. The volunteers and staff help to deliver a 1st class service 7 days a week, 52 weeks a year.

Customer surveys show that more than half of Solihull Shopmobility members spend on average £50 a visit. That adds up to £250,000 a year extra being spent in Solihull Town Centre.

## Annual General Meeting

We are holding our AGM on Wednesday 26th November in the Council Chamber. The Mayor will formally open the meeting, with refreshments and the raffle at 5.00 pm.

All registered customers are welcome to take part in the AGM. Scooters and wheelchairs will be available from the Touchwood shop to get to the meeting.

If you are interested in serving as a trustee then contact David Williams, on 704 8754 or [Shopmobility@solihull.gov.uk](mailto:Shopmobility@solihull.gov.uk). He will send you a nomination form and information on serving the Charity.

### Standing Order Mandates

Many thanks to everyone who filled one of these in.

Some problems were caused by leaving off the four noughts at the beginning of the Shopmobility account number. The full standing order details are:

**Beneficiary:** Solihull Shopmobility  
**Bank Name:** CAF Bank Ltd  
**Sort Code:** 40 52 40  
**Account No:** 0000 5723  
**Amount:** £10 per annum

*"I have not been able to walk around Touchwood for 2 years, suffering with arthritis. I feel I have had a new lease of life - and what a wonderful service it is.*

*The lady assistant couldn't have been more helpful."*

Mrs. Phillips - Knowle

### Coming Soon - Parkmobility!

In the near future we are going to start hiring out wheelchairs in Brueton Park and at North Solihull Sports Centre.

We believe parks should be for everyone.

