



Solihull Council
Bulky Waste Collection Service

Complete the form and send it back to us with your payment to:

Solihull Connect Contact Centre
The Bluebell Centre
West Mall
Chelmsley Wood
B37 5TN

Please make your cheques or postal orders payable to: Solihull MBC. Please do not send cash. You can arrange a collection over the phone (contact us on 0121 704 8000) or at any of our Solihull Contact Centres.

What you need to do

- Items **MUST** be easily accessible for the collection vehicle - as near to the kerbside as possible, also note items cannot be carried down steps.
- Provide easy access to the items for collection
- Put all items outside, we will not enter a house, flat, garage or shed.
- Do not fill items with other rubbish
- Bundle/secure together any loose items e.g. carpets rolled up, tie together all pieces from any dismantled furniture, so we can easily collect the items.
- Put the items out for collection by **7.30am**

What we will do

- Remove only the items booked and paid for, changes cannot be made
- Inspect the items before we collect them if necessary
- Collect a maximum of 10 black bags at any one time
- Telephone you to arrange a collection day

What we will not do

- Remove items from inside a house, flat, garage or shed.
- Offer a house clearance service
- Collect more than ten times on one request
- Disconnect or dismantle items

We retain the right to refuse a collection.

Items not included

- Green garden waste
- Bricks, concrete blocks, tiles and other building waste
- Soil and rubble
- Sheds and fencing, car and engine parts
- Sheet glass, glazed windows or doors
- Storage heaters, cast iron objects, e.g. baths
- Hazardous waste including asbestos and chemical waste
- All liquids including cooking oil, petrol, engine oil, brake fluid etc
- Pianos
- Garage door

For further information about the service please telephone 0121 704 8000 or visit www.solihull.gov.uk

BULKY WASTE COLLECTION REQUEST FORM

CHARGES – 1st April 2011 – 31st March 2012

Fridge or Freezer	£28.00
Up to nine items of household waste including a fridge or freezer	£28.00
Between six and ten items	£24.00
Between two and five items	£18.00
Single item	£11.50

PLEASE MAKE CHEQUES AND POSTAL ORDERS PAYABLE TO SMBC

Please complete in block capitals. Any incomplete forms will be returned with payment

Name

Address
Post Code

Home Tel. No.	Daytime Tel. No.
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ITEMS TO BE COLLECTED (please note only listed items will be removed)	
1.	6.
2.	7.
3.	8.
4.	9.
5.	10.

Location for collection (i.e. front drive)

Signature	Date
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Office Use Only

Collected by

Date