

# DAY NURSERY FACTSHEET



## Address

Children's Information Service  
Keepers Lodge  
Chelmsley Road  
Chelmsley Wood  
B37 7RS

## Contact Numbers

0800 389 8667 Freephone

0121 788 4288

## Web Address

[www.solihull.gov.uk/cis](http://www.solihull.gov.uk/cis)

[www.childcarelink.gov.uk](http://www.childcarelink.gov.uk)

## Email Address

[Childrensinfo@solihull.gov.uk](mailto:Childrensinfo@solihull.gov.uk)

## Opening Hours

Mon: 8:45am-5:20pm  
Tues: 8:45am-5:20pm  
Wed: 8:45am-5:20pm  
Thurs: 8:45am-5:20pm  
Fri: 8:45am-4:30pm

24-hour answer phone service  
available out of hours



## WHAT IS A DAY NURSERY?

A day nursery provides care and education for children aged six weeks to five years.

## REGISTRATION

Day nurseries must be registered with OFSTED (Office for Standards in Education). The childcare inspector will check that all the National Standards have been met.

Following registration, OFSTED will inspect the nursery every three years. All inspection reports are available to parents on the OFSTED website [www.ofsted.gov.uk](http://www.ofsted.gov.uk)

## STAFFING LEVELS

Any person in charge of children under the age of eight must have a minimum of a level three qualification and two years experience relevant to the post.

A deputy must hold a level three in Childcare and Education. At least half of the remaining staff must hold a level two qualification.

**The table below shows the ratio of staff to children stipulated by OFSTED.**

Age ratio of child	Number of children	Number of staff
0-2 years	Three	One
2-3 years	Four	One
3-8 years	Eight	One

## WHAT ARE THE OPENING HOURS?

In general the core hours are 8:00am until 6:00pm. However, you will need to check with the individual nursery for flexible opening hours and details of holiday closures such as bank holidays.

Activities

Childcare

Support

## HOW MUCH WILL I BE CHARGED?

The fee will be agreed between you and the nursery. Remember to check what is included in the overall cost and agree before signing the contract.

## THINGS TO LOOK FOR

Do the relationships between the children and adults appear warm and caring?

Is the environment bright and inviting?

Do the premises and resources appear clean, well kept and safe?

Are you and your child welcomed?

Are the children happy, confident and having fun?

Is there plenty of room to move around, both inside and outside?

Are the children purposefully occupied?

Do the adults and children communicate effectively?

Do boys and girls have equal access to all types of play?

Do books and toys reflect people from other cultures and people with disabilities?

Are the staff observant, responding swiftly to the needs of the children?

Is there a parent rota, giving parents the opportunity to stay for a session?

Has the person showing you around answered your questions confidently?

## QUESTIONS TO ASK

Is there a brochure outlining the details of the setting?

What is the induction process for new children?

How am I involved in my child's learning?

How does the setting keep me informed on my child's progress?

How are the children encouraged to be independent and make choices?

How are the children encouraged to experiment and explore new ideas?

When is the setting open?

What is the cost and when do you pay?

Is the setting registered with Ofsted and is it eligible to deliver free early education funding for 3 and 4 year olds?

What if my child is ill or on holiday?

What are the catering arrangements?

How many members of staff are there and what are their qualifications and experience?

Will a key person take responsibility for my child?

What is the system for ensuring that children cannot leave the premises unnoticed?

How does the setting ensure the children are kept safe?

How will parents' concerns be dealt with?

Would I feel comfortable leaving my child there?

For a complete list of Day Nurseries in your local area, please contact the Children's Information Service on 0800 389 8667 or [childrensinfo@solihull.gov.uk](mailto:childrensinfo@solihull.gov.uk)

To view Ofsted Day Nursery Inspection reports please visit [www.ofsted.gov.uk](http://www.ofsted.gov.uk)