

Solihull Metropolitan Borough Council

Standards Committee

Local Assessment of Complaints

Table 1: Total estimated costs arising from complaints lodged by year

(Note: some complaints have continued over more than one financial year but the costs are shown against the year in which the complaint was lodged. The figures shown only relate to closed cases and further costs are likely to be recorded in the future in respect of cases which are still live as at 31 January 2012)

Parish/Town Council (No. of Members of the Council)	Complaints lodged in:			
	2009/10	2010/11	2011/12	Total
	£	£	£	£
Balsall PC (12)	54,242	38,862	2,400	95,504
Barston PC (5)	-	-	-	-
Berkswell PC (7)	-	-	-	-
Bickenhill PC (12)	-	-	-	-
Castle Bromwich PC (15)	15,493	-	-	15,493
Chelmsley Wood TC (15)	-	-	-	-
Cheswick Green PC (5)	-	-	-	-
Dickens Heath PC (5)	-	-	150	150
Fordbridge TC (14)	275	-	-	275
Hampton-in-Arden PC (7)	-	-	-	-
*Hockley Heath PC (5)	*275	-	-	*275
Kingshurst PC (12)	20,563	-	-	20,563
Meriden PC (8)	-	-	-	-
Smith's Wood PC (12)	-	-	-	-
Tidbury Green PC (5)	-	-	-	-
Solihull MBC (51)	3,315	3,840	-	6,795

*Relates to former Hockley Heath Parish Council prior to the parish review, not the current Hockley Heath Parish Council