

## Hackney Carriage / Private Hire Theory Test

1. All applicants for a Private Hire or Hackney Carriage Licence must complete a written Theory Test.
2. The test consists of 40 questions and is split into 3 sections:
  - Highway Code (multiple choice)
  - Fare Calculation
  - Licensing Conditions
3. In order to pass the test, an applicant must correctly answer at least 35 questions.
4. Upon booking the Theory Test, you will receive a booklet detailing the Licensing Conditions. This will assist you in preparation for the test.
5. You will be given 45 minutes to complete the test. You may leave the room at any time but will not be permitted to re-enter.
6. Usual test conditions apply whilst you are sitting the test.
7. All mobile phones must be switched off during the test and the use of calculators is not permitted.
8. Anyone caught cheating will fail the theory test and his or her application will be refused.
9. Cheating includes talking to anyone other than the invigilator, looking at anyone else's paper, writing or reading answers on hands, using unauthorised materials or any other behaviour which the invigilator believes to be inappropriate.
10. Any applicant involved in an incident of impersonation will have his/her application cancelled and will be liable to prosecution. Any test fees paid will be retained.
11. You will be notified of the result of your test by post, within 48 hours. Results will not be disclosed over the phone.
12. If you pass the theory test you will be sent a date for a driving test through the post.
13. If you fail the test you can book a re-test by going in person to Solihull Connect. We are unable to take payments over the phone.
14. Applicants are allowed to take 3 tests. If the third test is failed, the application will be refused and you will not be allowed to re-apply to this Authority for 6 months.
15. If English is not your first language and you feel you may require advice and assistance in preparation for the Theory Test, please contact;  
Steve Prescott  
Adult Education Centre  
477 Stratford Road  
Sparkhill  
Birmingham  
B11 4LE  
Tel - 0121 464 1893.