

# PUBLIC ACCESS USER GUIDE

## FREQUENTLY ASKED QUESTIONS

- 1. HOW DO I SEARCH FOR A PLANNING APPLICATION OR SITE ADDRESS?
- 2. HOW DO I CARRY OUT A MORE COMPLEX SEARCH?
- 3. HOW DO I FIND OUT THE HISTORY OF A PROPERTY, SITE OR STREET?
- 4. HOW DO I SEARCH FOR APPLICATIONS WITHIN A PARTICULAR AREA OR RADIUS OF A SITE?
- 5. HOW DO I REGISTER WITH PUBLIC ACCESS?
- 6. HOW DO I SAVE A SEARCH TO RECEIVE EMAIL UPDATES?
- 7. HOW DO I TRACK AN APPLICATION TO RECEIVE EMAIL UPDATES?
- 8. HOW DO I SEE WEEKLY OR MONTHLY LISTS OF APPLICATIONS VALIDATED OR DETERMINED?
- 9. HOW DO I VIEW PLANNING APPLICATION INFORMATION, DOCUMENTS AND PLANS?
- 10. HOW DO I MEASURE A PLAN?
- 11. HOW DO I MAKE A COMMENT ON A PLANNING APPLICATION?

#### HOW DO I SEARCH FOR A PLANNING APPLICATION OR SITE ADDRESS?

#### SIMPLE SEARCH

The 'Simple Search' facility is the easiest way to search for a planning application or property.

A search can be carried out using the planning application number, keyword, postcode or a single line of an address.

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Planning » Simple Search Search for Planning Applications, Appeals and Enforcements by keyword, application reference, postcode or by a	single line of an address.
Simple Advanced Weekly / Monthly Lists Property Map	
Search for: Applications C Appeals C Enforcements	
Status: All	
Enter a keyword, reference number, postcode or single line of an address.	
8 Search	
	an idox <sup>#</sup> solution

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### HOW DO I CARRY OUT A MORE COMPLEX SEARCH?

#### **ADVANCED SEARCH**

The Advanced Search option offers the facility to carry out more complex searches, including date ranges and Ward / Parish searches.

Planning applications with an 'old style' reference number (where the number does not start PL/.... e.g. YEAR/NUMBER/S) can be searched for using the 'Alternative Reference' field.

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Applicant Name: Application Type:		
Nard:		
Perist:	AI	
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Decision:	AI	
Appeal Status:	AI	
Appeal Decision:	AI	
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inter a date range (a start date	and an end date) for the criteria that you are interested in. The date fields may be entered manually usin	g the date format ddimmlyyyy (e.g.
1105/2005). Alternatively, click Date Received:	an the calendar button and pick a data.	
Date Validated:		
Date Actual Committee:		
Decision Date:		
Appeal Decision Date:		
	Search Recet	

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### HOW DO I FIND OUT THE HISTORY OF A PROPERTY, SITE OR STREET?

#### **PROPERTY SEARCH**

The Property Search facility allows you to search by Address or as an A to Z Street Search.

Results will display for Planning Applications, Planning Appeals, Planning Enforcements, Building Control Applications and Building Control Contraventions.

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	es relating to a property by selecting at least one of the address fields in the form below.	
Address Search A to Z Stre		
UPRN: Property Name / Number: Street Name: Locality: Town: Postcode:		
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# HOW DO I SEARCH FOR APPLICATIONS WITHIN A PARTICULAR AREA OR RADIUS OF A SITE?

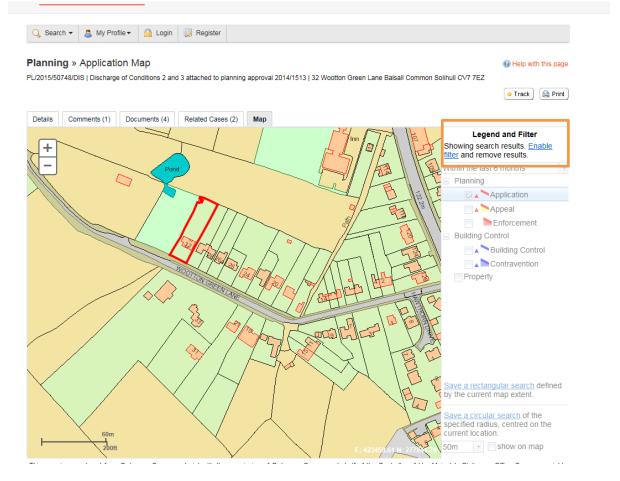
#### **MAP SEARCH**

A Map Search can be used to identify planning applications, appeals and enforcements within a specified area of the Borough.

You can also save a rectangular search or a circular area search around a specified location, and opt to receive email notifications of new planning applications received within the search area.

On the Map Tab, you can simply zoom in and out of the map and drag the mouse to pan around to locate the area you are interested in. Alternatively, you can use the simple search facility to bring up an application on a property and click on the map tab, in order to zoom straight to a site.

Firstly make sure you click on Enable Filter on the right of the page (as highlighted below).



You can then use the options to turn on layers that you might be interested in and define the time period for when applications have been received.

In order to save a rectangular or a circular search you will need to be logged in to the website. For help on how to register on the website see <u>click here</u>

A rectangular search means everything you currently see on screen. A circular search means you can set a radius, e.g. 1km from the centralised point in the map. Click the Show on map button to see the extent of the search.

When you click on either of the Save search options and if you are logged into the site, Public Access will ask you if you wish to be notified about new results within your search area:

Μv	Profile	»	Save	Search
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Saved Search Options						
Search Title (editable)	Map Planning Application 29-Jun-2015 6:56 PM					
Notify me via email about new search results	C Yes 🖲 No					
Last Run Date	Search not run yet.					
	Save Cancel					
	*					

If you click yes to this option, every time a new application is received within your search area you will receive an email alert.

You can save multiple searches within your profile and edit and delete them at a future date if you no longer wish to receive updates. To do this, simply click on My Profile and Saved Searches

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#### HOW DO I REGISTER WITH PUBLIC ACCESS?

Click on the Register button, which can be found on the Grey Toolbar across the top of the page.

METROPOLITAN BOROUGH COUNCIL	Public Access
Search • <ul> <li>My Profile •</li> <li>Login</li> <li>Register</li> </ul> Planning » Simple Search         Search for Planning Applications, Appeals and Enforcements by keyword, application reference, postcode or by a single line of an address.	
Simple         Advanced         Weekly / Monthly Lists         Property         Map           Search for:	
Status: All	
Enter a keyword, reference number, postcode or single line of an address.	
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Complete your details.

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Registration		
Once registered the following add	itional functionality will be available:	
Tracking applications     Saving Searches     Email notifications about tra Fields marked with a * must be or	cked applications and new search results. mpleted.	
Title *		
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A confirmation email will be se	t to the email address you provide below.	
Email Address *		1
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Your password must be at least	t 8 characters long and be a mix of letters and numbers.	
Password *		1
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You will receive a confirmation email containing a link to complete your registration.

#### HOW DO I SAVE A SEARCH TO RECEIVE EMAIL UPDATES?

#### SAVED SEARCHES

A search can be saved using the 'Save Search' button. You can then register on Public Access to receive email notifications when planning applications meeting your search criteria are received. Please click <u>here</u> for further details of how to register.

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2 Next >	Showing 1-10 of 19
Change of use from domestic garden to cattery, including erection of timber structures (resubmission of 2011/1051). 84 Langcomb Road Shirley Solihull B90 2PR Rer. No: PL2011/01538/CU   Received: Tue 13 Sep 2011   Validated: Tue 13 Sep 2011   Status: Decided	Map Information The results on this page are shown on the map below. You can see more details by clicking on the search result on the left. Select 'Show results on large map' to see a more detailed map
Change of use from domestic garden to cattery, including erection of timber structures. 84 Langcomb Road Shirley Solihull B90 2PR Ref. Nor. PL/2011/01722/CU   Received: Wed 29 Jun 2011   Validated: Wed 29 Jun 2011   Status: Unknown	view of your search results.
Proposed cattery in rear garden (resubmission of application 2006/1387). 106 Dove House Lane Solihull B91 2EN Ref. No: PL/2006/00698/FULL   Received: Wed 06 Dec 2006   Validated: Wed 06 Dec 2006   Status: Decided	
Proposed cattery in rear garden. 106 Dove House Lane Solihuli B91 2EN Ref. No: PL/2006/01211/FULL   Received: Wed 28 Jun 2006   Validated: Wed 28 Jun 2006   Status: Decided	Show results on large map
Single storey pen in rear of garden for use as a cattery. 65 Ventnor Road Solihull B92 9BT Rer. No: PL/2006/01283/CU   Received: Mon 22 May 2006   Validated: Mon 22 May 2006   Status: Decided	
Replace old cattery with new The Whitehouse Kennels Back Lane Meriden Solihull CV7 7LD Ref. No: PL/2003/01915/FULL   Received: Tue 15 Jul 2003   Validated: Tue 15 Jul 2003   Status: Decided	
Demolish existing cattery erect new. The Whitehouse Kennels Back Lane Meriden Coventry CV7 7LD Ref. No: PL/2002/00645/FULL   Received: Thu 21 Nov 2002   Validated: Frl 22 Nov 2002   Status: Decided	
Erection of cattery Eastcote Hall Farm Barston Lane Hampton-In-Arden Solihull B92 0HR Ref. No: PL/2001/00388/FULL   Received: Mon 15 Oct 2001   Validated: Mon 15 Oct 2001   Status: Decided	
Application for the deletion of condition 02 of planning approval 97/0845 to allow permanent buildings for use as a cattery Woodend Cattery Blackfirs Lane Bickenhill Ref. No: PL/1997/01168/RM   Received: Mon 01 Sep 1997   Validated: Mon 08 Sep 1997   Status: Decided	

#### HOW DO I TRACK AN APPLICATION TO RECEIVE EMAIL UPDATES?

#### TRACKING AN APPLICATION

An application can be tracked to receive email notifications of its progress.

Once an application has been found, click on the 'Track' button and register / log-in to Public Access. Please <u>click here</u> for further details of how to register.

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Q Search	👻 🚨 My Profi	le 🕶 🔒 Login	🛃 Register		
PL/2015/5108 Common Soli	hull CV7 7GB		rnal alterations to existi	ng dwellin	Barretts Lane Farm Barretts Lane Balsal
Back to se Details	arch results Comments (0)	Documents (10)	Related Cases (2)	Мар	Track
Summary	Further Informa	ation Contacts	Important Dates		
Reference	e e Reference	PL/2015/5			
	on Received	Sat 30 Ma			
	on Validated	Mon 08 Ju			
Address		Barretts L	ane Farm Barretts Lane	Balsall C	ommon Solihull CV7 7GB
Proposal		Listed buil	ding consent for interna	I alteration	ns to existing dwelling and a two storey extension to rear of property.
Status		Awaiting d	lecision		
Decision		Not Availa	ble		
Appeal St	tatus	Unknown			
Appeal D	ecision	Not Availa	ble		
There a	re 10 documents a	ssociated with this a	oplication.		
There is	1 case associated	I with this application			
There is	1 property associa	ated with this applica	tion.		

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# HOW DO I SEE WEEKLY OR MONTHLY LISTS OF APPLICATIONS VALIDATED OR DETERMINED?

#### WEEKLY AND MONTHLY LISTS

Weekly and monthly lists of planning applications validated and determined within the selected time period can be viewed using the 'Weekly / Monthly List' function.

The search can also be narrowed down by Parish or Ward.

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Planning » Weekly List Search Planning Applications either	validated or decided in a given week.	
	ly / Monthly Lists Property Map	
Weekly List Monthly List		
Parish:	All	
Ward:	All	
Week beginning:	08 Jun 2015	
Show applications:	<ul> <li>Validated in this week</li> <li>Decided in this week</li> </ul>	
	Search	
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## HOW DO I VIEW PLANNING APPLICATION INFORMATION, DOCUMENTS AND PLANS?

Once an application has been retrieved, information relating to the application can be viewed using the Details, Comments, Documents, Related Cases and Map tabs and sub-tabs.

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ummary	Further Information	Contacts	Important Dates				
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Reference	e e Reference	PL/2015/					
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	n Validated	Mon 08 J					
Address		Barretts L	Barretts Lane Farm Barretts Lane Balsall Common Solihull CV7 7GB				
Proposal		Internal a	Iterations and two sto	rey exter	ion with single storey link to rear of property.		
Status		Awaiting	decision				
Decision		Not Avail	able				
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There ar	re 9 documents associate	ed with this ap	plication.				
There is	1 case associated with t	his applicatior	1.				
There is	1 property associated wi	th this applica	ition.				
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The plans and documents relating to the application can be viewed on the Documents tab by clicking on the magnifying glass icon.

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#### HOW DO I MEASURE A PLAN?

Plans can be measured using the online measuring tool to provide the dimensions etc of a proposed scheme.

Click on the Measure icon next to the Drawing and follow the on-screen guide.

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#### HOW DO I MAKE A COMMENT ON A PLANNING APPLICATION?

In order to make comments on planning applications, you will need to register on Public Access. Information on how to register on Public Access can be found <u>here</u>

To make a comment, first navigate to the application you wish to comment on. For help with searching <u>click</u> <u>here</u>.

Click on the Comments Tab and the Make a Comment Button.

Details	Comme	nts (0)	Documents (3) Related Cases (1) Map	
Make a C	omment	Public C	Comments (0) Consultee Comments (0)	
Make a	Commer	nt		
You may data onlin		omment sup	pporting or objecting to this application. Your comments will be submitted and in due course made available online. We will not display your persona	al
Applicat	tion Refere	nce:	PL/2015/51064/TCA	
Address	80		61 St. Bernards Road Olton Solihull B92 7DF	
Proposa	al:		Removal of 1 no. beech tree	
Case O	fficer:		Becky Stevens	
Are your	personal d	etails corre	ect? Click to update my personal details.	
Your Titl	e: *		Mrs	
Your Fire	st Name: *		Sheron	
Your Su	rname: *		French	
Your Ad	dress: *		Council House, Homer Road, Solihull B91 3YA	
Your Tel	. No.			
Your Em	ail Address	S: *	sheronfrench@solihull.qov.uk	
Commer	nter Type: *	•	Select	

You will need to select:

- a. Commenter Type
- b. Stance (Object / Support / Neutral)
- c. Your comment
- d. You can also opt to receive an email confirming your comments.

take a Comment Public	Comments (0) Consultee Comments (2)		
fake a Comment			
ou may make a comment s ata online.	upporting or objecting to this application. You	r comments will be submitted and in due course made	available online. We will not display your persona
Application Reference:			
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	C Send me an email confirming my co	mments	
	Submit Reset		

Public comments will not be visible on the website; however, they can be viewed by requesting the public file from the Planning office.