

## Summary Fair Treatment Assessment (FTA)

<b>Area for Assessment:</b>		
<b>Name of service or function etc</b>	Reduction in the number of hours that the Bickenhill HWRC site is open to the public	
<b>Which Service does this affect?</b>	Environmental Services	
<b>Is this a new, existing or revised function?</b>	Revised	
<b>Summary of findings:</b>		
<b>Main conclusions on the likely impact of the function on different equality groups (protected characteristics):</b>		
<p>We are reducing the hours that the HWRC is open to the public by 41 hours. This will mean a reduction in both summer and winter opening hours. To inform this decision we have assessed the volume of use of the site over a 9 month period.</p> <p>The revised opening hours have been devised to take into account the site user profiles to ensure that as few site users as possible will be negatively impacted on by the changes. Our data shows that the majority of users visit the site within the proposed core opening hours. We will optimise opening hours at the weekend as these are the busiest days of the week and we will also have one late night opening a week.</p> <p>As the majority of site users will not be impacted on by the changes we do not anticipate that the site will get significantly busier during the core opening hours. However the site operatives will continue to provide assistance to residents in need and on request.</p>		
<b>Actions:</b>		
<b>Actions identified to address negative impacts identified or to better promote equality, human rights, cohesive and sustainable communities and safeguarding issues</b>		
<b>Action</b>	<b>Outcome</b>	<b>Timescale</b>
No additional actions required to address the negative impacts identified		
<b>Date Assessment Signed Off</b>	23 May 2012	