

Summary Fair Treatment Assessment (FTA)

Area for Assessment:		
Name of service or function etc	Closed Circuit Television (CCTV) Fixed Sites Operational Service Strategy	
Which Service does this affect?	Highway Services	
Is this a new, existing or revised function?	Existing	
Summary of findings:		
Main conclusions on the likely impact of the function on different equality groups (protected characteristics):		
<p>CCTV plays an important role in enabling the Council and its partners to make Solihull a safer place to live, work and visit supporting the 'Shaping Solihull Initiative' towards 2018, where everyone has an equal chance to be healthier, happier, safer and prosperous, through working with the 'Safer Solihull Partnership'.</p> <p>The vision for the CCTV service in Solihull is operational excellence, which contributes to reducing the fear and impact of crime and disorder in our centres and communities. The new year strategy sets out the objectives, initiatives and action plan to realise this vision against current and future challenges.</p> <p>The assessment has identified a negative impact in relation to disability. In order to address this, and to better promote human rights associated with the operation of CCTV within Solihull, it is proposed to review on-street information signage and to review and consolidate the Council's webpages and call centre scripts.</p> <p>Whilst the responsibility of another service area, should consideration be given to expanding the camera network in future years, this assessment has identified that the provision of CCTV can have a differential impact due to age, disability, gender and socio-economic disadvantage. Any future provision of additional cameras within the Borough should therefore be considered carefully.</p>		
Actions:		
Actions identified to address negative impacts identified or to better promote equality, human rights, cohesive and sustainable communities and safeguarding issues		
Action	Outcome	Timescale
Ensure that when undertaking any future user or public survey regarding perception or opinion of the service area, data is collected to allow monitoring of views across all groups	Monitoring undertaken across all groups	Ongoing
Disability – Review of town centre CCTV signage	Signage to be reviewed and new signs erected if necessary, and/or using additional methods to inform visually impaired people of the existence of CCTV	By June 2013
Human Rights - Review of the Council's webpages and call centre scripts that relate to the service area	CCTV webpages and call centre scripts to be reviewed	By June 2013
Age/Disability/Gender and Socio-Economic Disadvantage – Potential expansion of the camera network in future years	The provision of CCTV can have a differential impact due to age, disability, gender and socio-economic disadvantage	Ongoing
Date Assessment Signed Off	11 March 2013	