

Summary Fair Treatment Assessment (FTA)

| Area for Assessment: | | |
|--|------------------------|------------------|
| Name of service or function etc | Streetcare Service | |
| Which Service does this affect? | Environmental Services | |
| Is this a new, existing or revised function? | Existing | |
| Summary of findings: | | |
| Main conclusions on the likely impact of the function on different equality groups (protected characteristics): | | |
| <p>Streetcare operates a variety of cleansing and grounds maintenance services throughout the borough seven days a week. Our services are aimed at providing a clean, green environment for all our residents.</p> <p>However, there are elements of the service which are specific to providing assistance through proactive maintenance services. These include assisting elderly Solihull Community Housing tenants with grass cutting and garden maintenance, ensuring that our highways, parks and other public spaces are accessible and providing grounds maintenance around assisted residential complexes.</p> <p>Furthermore it is important to highlight that our Streetcare Services are delivered in partnership with our service provider Enterprise. As a local employer, Enterprise has a responsibility in terms of equality and diversity within their workforce. Also, as a public facing front line service, Enterprise have a responsibility to ensure that all staff are educated and provide training in relation to understanding the diversity within our communities and providing good customer service across the board.</p> | | |
| Actions: | | |
| Actions identified to address negative impacts identified or to better promote equality, human rights, cohesive and sustainable communities and safeguarding issues | | |
| Action | Outcome | Timescale |
| No additional actions required | | |
| Date Assessment Signed Off | 16 April 2013 | |