

Coronavirus measures to support individuals in England

Available Support	Amount	Who is support for?	How is support received?	Do I need to contact the council?	Where can I get further information?
Coronavirus Job Retention Scheme	Funding to support UK businesses to retain employees who are not working as a result of coronavirus	UK employers with a PAYE scheme with workers furloughed as a result of coronavirus	Employers will claim this support – employees do not need to do anything	No – your employer will receive this support if eligible	https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses#support-for-businesses-through-the-coronavirus-job-retention-scheme
Self-employment Income Support Scheme	80% of 3 months average taxable trading profits. Capped at £7,500.	Self-employed individuals (including members of partnerships) who have lost income due to coronavirus	Taxable grant from HMRC	No – HMRC will contact you if you are eligible and invite you to apply online	Self-Employment Income Support Scheme fourth grant - GOV.UK (www.gov.uk)
Statutory sick pay	£95.85 per week for up to 28 weeks.	Qualifying employees	Paid by your employer	No – contact your employer	https://www.gov.uk/statutory-sick-pay
Support with tax affairs	These arrangements are agreed on a case-by-case basis and are tailored to individual circumstances and liabilities.	Self-employed people in financial distress and with outstanding tax liabilities	Support with tax affairs through HMRC's Time To Pay service.	No – contact HMRC	Call HMRC's dedicated helpline: 0800 0159 559.
Universal credit	Will vary depending on individual circumstances.	Low income or out of work and you or your partner are under State Pension Age.	Paid monthly into claimant's bank account	No – new claims can be submitted online	https://www.gov.uk/universal-credit

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	Advances will be available immediately. No changes to payments for existing claimants	Self-employed people (subject to meeting qualifying criteria)			
Up to 6-month mortgage payment holidays for affected borrowers extended up to 31 March 2021	Will depend on agreement with lender. Maximum of 12 months in total allowed.	Mortgage payers and landlords with buy-to-let mortgages	Will depend on agreement with lender	No – contact your mortgage lender for advice	Contact your mortgage lender for advice
Assurance over security of tenancies	n/a - new evictions from social or private rented accommodation remain on hold until after 31 May 2021.	Tenants		No – contact your landlord if you are having difficulty paying your rent	Contact your mortgage lender for advice
Assurance over repossessions	n/a - banking industry confirmed that no homes or buy-to-let properties will be repossessed until after 31 March 2021.	Mortgage payers (including landlords)		No – contact your mortgage lender for advice	Contact your mortgage lender for advice
Energy customers in financial distress	People who may not be able to add credit to their meters can contact their energy supplier for support; disconnection of credit meters will be suspended	Customers with pre-payment meters or other customers in financial distress	Will depend on agreement with supplier	No – contact your energy supplier	Contact your energy supplier for advice

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Data charges removed for people accessing NHS websites	Will vary	Anyone who is paying data charges to access NHS advice	Charges will not be billed	No – contact your mobile phone provider	Contact your mobile phone provider for advice
Removal of penalties for accessing savings accounts	Will vary – may not apply to all banks/savings products	People with savings accounts	Charges will not be billed	No – contact your bank	Contact your bank/building society for advice
Borrowers will have more time to repay debt	Will vary	People with bank loans		No – contact your credit card firm	Contact your bank/building society for advice
Some banks will allow customers to apply for temporary increase to credit card limits	Will vary – may not apply to all banks	People with credit cards		No – contact your bank	Contact your bank/building society for advice
Some banks are offering increased overdraft limits	Will vary – may not apply to all banks	Current account customers		No – contact your bank	Contact your bank/building society for advice
Free school meals	Food parcels, vouchers or other food support	Children who currently receive free school meals	Food parcels, vouchers or other food support	Contact your child's school	Providing school meals during the coronavirus (COVID-19) outbreak - GOV.UK (www.gov.uk)
Accommodation and services to support homeless people self-isolate		Rough sleepers and homeless people in shelters/hostels		Yes - local authorities will coordinate these services	