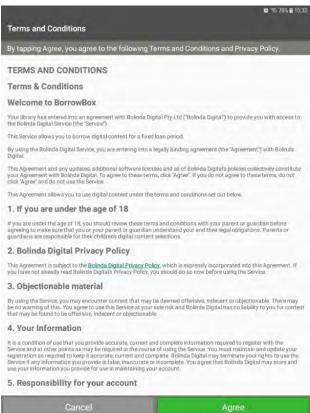
Using the BorrowBox app

Instructions written using an Android device





Download the free BorrowBox app and open it

You will need to choose the library and login

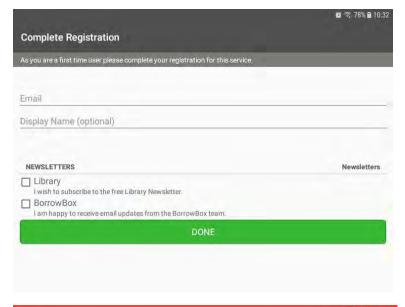
In the Library start typing Solihull, you should only need to type 3 letters before the full name shows – Select it by clicking on it.

In the Barcode box type your card number with or without the SLP in front, without spaces, and with the X if one appears in the card number.

Enter your PIN in the line below and then click Sign In

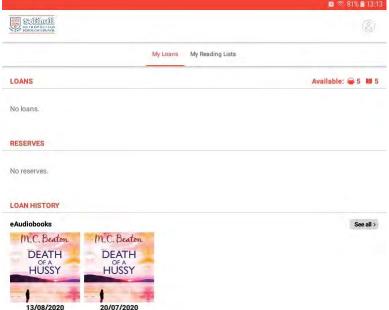
See the instructions further down if you want to use Borrowbox with another library service as well.

You will then get a page of Terms and Conditions – click Agree if you are happy with these



To complete registration, enter your email address, and choose whether you receive email marketing.

You will receive an email when you borrow an eaudiobook.



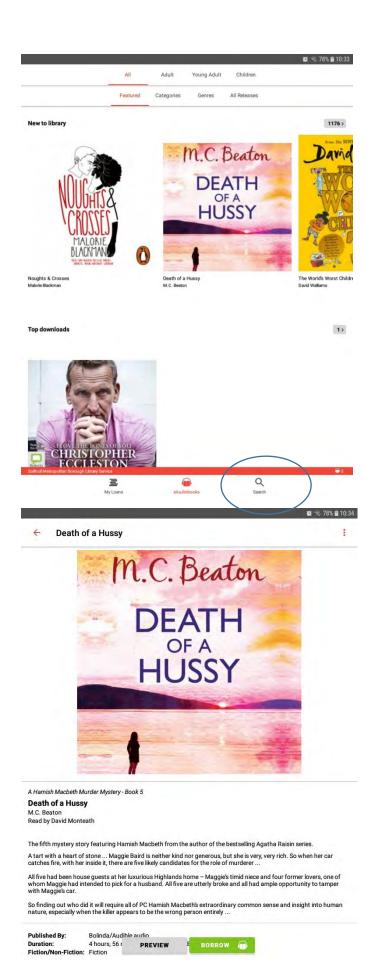
You have now registered and will not need to do that again.

The first page will show any existing loans and reservations, and any previous loans.

To see what eaudiobooks are available, click on the link (ringed) at the bottom of the screen.

There is a small selection of ebooks,





Details of what titles are available will show, in a variety of subject categories.

Use the headings at the top of the page to look for titles by age group, subject or genre.

With the magnifying glass at the bottom of the screen, you can search for individual authors and titles.

Click on a title page to get the full information and to borrow the title.

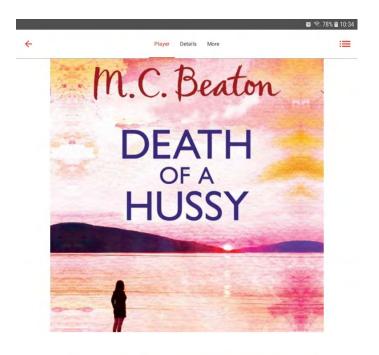
You can borrow up to 5 titles.

The individual title page will give information on the book, the reader and the length of the title.

Click on Borrow at the bottom of the page

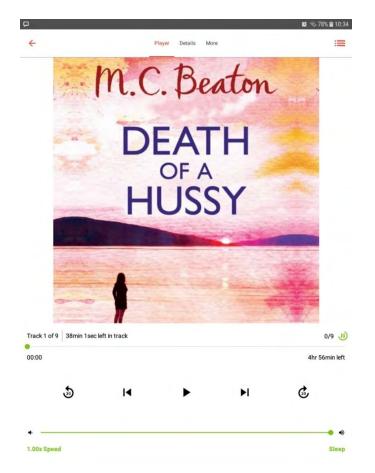
If the title is on loan you will be able to reserve it.

Click on the red arrow at the top of the page to go back to the home screen.



Once the book is issued to you, you will be prompted to download the whole eaudiobook or individual chapters.





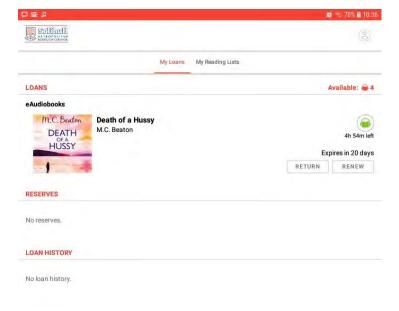
Once downloaded the Play screen will appear

With the controls you can:

Go back or forward 30 seconds

Jump to the start or the end of the track/chapter

Increase/decrease the speed of playback



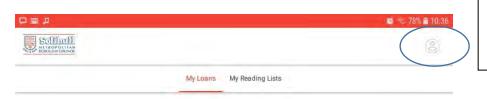
If you have finished the book and want to return it, click on the My Loans icon at the bottom of the screen.

You will see the dates the loan will expire and you can Return the title or Renew it (if no-one else has reserved it)

Changing the Borrowbox app for a different library service

It is possible to use the Borrowbox app for more than one library service.

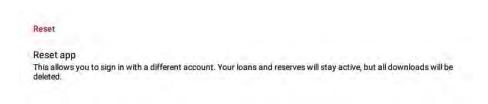
This will keep your existing loans and reservations in place for each library, but will remove any downloads. Once you switch back you will be able to download the loan again.



Go to the My Loans page and click the Settings button at top right.



On the Settings page, select Account Details – Manage or reset your account.



On the Account Details page you can change download locations and your marketing preferences, but for changing library service go to Reset app at the bottom of the screen.

If you Reset the app, you will be invited to log in with the library card and PIN for the other library service you are using.

You can then alternate between library services using this method each time.