

Eligibility criteria

How do we determine who has 'eligible needs'?

After having an assessment, we (the Council) must determine whether you are eligible for care and support. This is outlined in regulations that set the national minimum threshold for eligibility, which will be consistent across England.

Determining eligible needs is important to work out whether we must meet your needs for care and support. You will have eligible needs if they meet the following criteria:

- 1) You have care and support needs as a result of a physical or mental impairment or illness.
- 2) Because of those needs, you cannot achieve two or more of the outcomes below:
 - Manage and maintain a balanced diet
 - Maintain personal hygiene
 - Manage toilet needs
 - Be appropriately clothed
 - Be able to make use of your home safely
 - Maintain a habitable home environment
 - Develop and maintain family or other personal relationships
 - Access and engage in work, training, education or volunteering
 - Make use of necessary facilities or services in the local community, including public transport, and recreational facilities or services
 - Carry out any caring responsibilities you have for a child
- 3) As a result, there is a significant impact on your wellbeing, including the following:
 - Personal dignity (including treating you with respect)
 - Physical and mental health and emotional wellbeing
 - Protection from abuse and neglect
 - Control of daily life (including your care and support and the way it is provided)
 - Participation in work, education, training or recreation
 - Social and economic wellbeing
 - Domestic, family and personal relationships
 - Suitability of living accommodation
 - Your contribution to society

Adults are regarded as being unable to achieve an outcome if you are unable to achieve it without assistance, or you are able to achieve it without assistance but:

- Doing so causes you significant pain, distress or anxiety
- Doing so endangers or is likely to endanger health or safety
- It takes significantly longer than would normally be expected

Receiving adult social care is subject to a financial assessment and you may be required to make a contribution. You can find out more information on Financial Assessments on the [My Life Portal](#).