

## Sharps collections - Frequently Asked Questions

### **What are sharps?**

Needles are often referred to as 'sharps'. Residents using needles (such as diabetics) will be using a 'sharps container' for disposal. We will arrange safe and free disposal of these containers.

### **How often will you collect?**

Depending on your needs will determine the frequency of collections. For example monthly. Each time you require a collection, you will need to complete the form.

### **My doctors is in another borough, but I live in Solihull, who collects my sharps boxes?**

As a resident of Solihull, the collection of the sharps boxes will be for Solihull Council to collect.

### **I've been prescribed two different types of sharps boxes with different coloured lids – will you collect both types?**

You will need to complete the request for collection twice, once for one type of sharps box and lid and another for the other type.

### **I've been prescribed a sharps box from the hospital following surgery will you collect it?**

Yes, we will collect your sharps box, please complete our [online form](#).

### **I've got sharps that need collecting but don't have a box?**

Your GP/health practitioner should prescribe your first sharps box.

### **I work full time, will I be able to nominate a neighbours address for the collection?**

Yes, if we have the contact details and agreement in advance of the collection.

### **Will the service be available 7 days a week for those who work full time or just Monday to Friday?**

The service operated from Monday to Friday. There may be scope to arrange alternative collection times and this would be subject to agreement with our contractors service team arranging the collection.

### **My pet is prescribed sharps by the vet – will you collect these?**

No, we will not collect pet sharps, please refer back to your vet on how to dispose of these.

**I use sharps but not prescribed by a doctor – what do I do with these?**

Please contact [Solihull Integrated Addiction Services](#), regarding their needle exchange scheme.

**I have more boxes than what I have booked – will they collect them?**

Only boxes which have been requested for collection, will be taken. Additional boxes will need to be requested separately.

**Will I receive an email confirmation with the details of collection?**

Yes, once your booking has been submitted you will receive an email confirmation with the details of your collection.

**I've found discarded needles on the footpath or open space – what do I do?** Please report immediately to 0121 704 8000 for safe collection and disposal.