

Draft Adult Social Care Plan 2022-2027

Summary

Welcome



- Our Adult Social Care Directorate Plan is currently a draft document. This is a summary of the full plan to help you give feedback using the survey on the Council website.
- We want to make sure our plan includes what matters to the people we support, alongside carers and families, our staff, NHS and voluntary sector partners. We also want to make sure we take into account the long-term impact of COVID-19.
- Everyone with a personal or professional interest in adult social care is encouraged to give their feedback via the survey.
- We will also be running sessions where people can share their views and help us develop the best plan possible.

Adult Social Care Directorate: Who are we?



- We are the part of Solihull Council that supports people with care and support needs, and their carers, to be safe, well and as independent as possible. We have a lot of teams and these include:
 - Social Workers who assess and plan support with people;
 - Occupational Therapists who assess and support with daily living skills;
 - Commissioners who arrange and quality assure services, for example, home care providers;
 - Brokerage who find services and support for individual people.
- Our teams provide a wide range of services including:
 - Equipment and aids to independent living;
 - Learning disability residential care homes;
 - Reablement (short term support);
 - Day opportunities.
- We work closely with other organisations who provide social care, such as care homes. We also work closely with health organisations, such as hospitals and GPs.

Adult Social Care

Making a difference in the right way, every day

Adult Social Care: Plan on a page



Vision	Making a difference in the right way, every day.	
Purpose	<p>To enable people to stay as independent and well as possible, for as long as possible. When people do need long term support, this is timely, proportionate, responsive, and good quality and enables people to continue to live their lives the way they want to.</p> <p>We work together as a respectful, diverse, compassionate, and inclusive group of staff and managers to achieve this.</p>	
Values and approach	<p>Open, Honest, Ambitious, Keeping Our Promises.</p> <p>We use a 'strengths-based approach,' supporting individuals to be as independent as possible and recognising their abilities and their support networks.</p>	
Enabling Priorities (updated annually)	<ol style="list-style-type: none"> 1. Equality, diversity, and inclusion 2. High performing teams 3. Engagement 4. Environmental sustainability 	
Resources	<p>Our budget is £60 million per year and our expenditure is £103 million. The difference is because we get income from the NHS and social care charges for people receiving care, and specific government grants. This supports approximately 8,000 people with care and support needs, and carers annually.</p> <p>There are around 5000 social care staff in Solihull, and about 470 of these are directly employed by the Council.</p>	
Key projects (updated annually)	<ul style="list-style-type: none"> • Home First • Preparing for CQC assurance (performance) • Facilitate Home Living • Social Care Reforms 	<ul style="list-style-type: none"> • Carers Strategy • Workforce Strategy • Exploitation Reduction • Environmental Sustainability

Solihull facts and figures



There's much more information in the full plan. To write our plan, we have taken account of what we know about Solihull residents, for example:

- Solihull has around 215,000 residents.
- 45,000 are 65+ and 6,500 aged 85+. This age group is growing fast.
- We expect 1 in 5 to be from an ethnic minority background by 2029.
- Around 4000 people have a learning disability.
- Pre-pandemic, around 20,000 adults under 65 had a diagnosed mental health condition and 2000 adults under 65 have autism.
- We estimate there are around 27,000 unpaid carers.

Our vision and purpose



To enable people to stay as independent and well as possible for as long as possible. When people do need long term support, this is timely, proportionate, responsive, and good quality and enables people to continue to live their lives the way they want to.

We work together as a respectful, diverse, compassionate, and inclusive group of staff and managers to achieve this.

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Our values and approach



Values: Open, honest, ambitious and keeping our promises.

Our approach:

- We support people to live the lives they choose.
- Focus on supporting choice and independence.
- Encourage people to ask for early help, information and advice.
- Look at what each person can do and enable support from others.
- Support carers and families in their caring tasks.
- Work with partner organisations to promote health and wellbeing.

Adult Social Care: Delivery model

Universal Services

Prevention

Services which help stop needs developing for as long as possible. They help us keep healthy and well.

Examples include support to access good housing, community centres and groups to build local networks of support, support to access employment, and universal health services.

"I have access to a range of community support and networks, so I can live the life I want without needing to contact Adult Social Care."

"I have access to safe housing, employment, and health services."

Information and Advice

Services which help us when things change. We can find information and advice to help navigate that change without the need to be referred.

For example, our Community Advice hubs, provide information and advice online, in person and over the phone. The council website provides a range of information and advice and links to others who can help.

"I know where to find information and advice to help me continue to live as independently as possible."

"I feel reassured I can speak to someone if I need to."

Targeted Support

Early and Targeted Support

Services here support people with specific needs to get tailored advice and support to their situation. Early assistance to prevent crisis or things getting worse.

Examples include support to unpaid carers, reablement services, equipment and technology to support you at home.

"I can access support to get my independence back if something happens."

"I know I will be supported to build on what I can do."

"What matters to me will shape my support."

Safeguarding and Safety

Safeguarding services are there to prevent harm and abuse. They work with people to ensure they feel safe.

This may be where a concern has been raised about someone's safety and services are put into place to help protect that person.

"I am asked what I want as the outcomes from the safeguarding process, and these directly inform what happens."

Specialist Support

Respite and Short-Term Support

Respite is a planned break for unpaid carers. Short-term support is emergency care where a carer is suddenly unable to care – e.g. due to a health issue.

Examples include day care centres, home care / support visits, and respite in a residential care setting.

"My carer needs a break sometimes, but I need to feel safe and well supported with the alternative."

"I can take a break from caring, which supports me to be able to recharge and continue to provide support."

Long Term Support

Where people have ongoing care and support needs, long term support works with them to help them live their life as they want to.

Examples include home care, extra care, supported living, direct payments, residential or nursing care.

"I am in control of planning my care and support."

"I can live the life I want and do the things that are important to me as independently as possible."

"I know that when I provide feedback, it will be used to help things improve."

What do we spend our money on?



Adult Safeguarding - £3.307 million

Dedicated staff assigned to adult safeguarding, to protect adults with care and support needs from abuse and neglect

Community Support - £13.070 million

Provision of services, based in communities, that people can easily and locally access for their physical, mental health and social care needs

Care at Home Support - £10.033 million

Enabling people to stay as independent and well for as long as possible in their own homes

Accommodation with Support - £18.294 million

Affordable housing and a secure place to live where care and support staff are on hand to meet assessed and emergency needs

Residential or Nursing Home Care (Younger Adults) - £31.628 million

Care home placements for individuals aged under 65, provided where they are no longer able to manage living in their own home

Residential or Nursing Home Care (Older Adults) - £25.360 million

Care home placements for individuals aged 65+, provided where they are no longer able to manage living in their own home

Commissioning and Quality Monitoring - £1.143 million

Planning services, procuring services and monitoring the quality of service provision

Our enabling priorities



Equality, diversity and inclusion: We work closely with care providers and across our Council services so that these are developed to reflect and take account of the diverse and changing needs of Solihull residents.

High performing teams: We need to be clear about what a high performing team should look like, and the evidence we need to gather to show all our teams are supporting Solihull residents in the best way.

Engagement: We want to strengthen the ‘feedback loop’ with the people we support, including carers and families and involve more people in working together on service development. Our new ‘Get Involved’ plan provides more ways for people to play a part.

Environmental responsibility: Social care is all about supporting people to live well at home. Environmental and climate change plans are essential to achieving this.

Adult Social Care

Making a difference in the right way, every day

Our journey



- We have a lot of changes to make over the next 5 years. Many of these are national requirements.
- As we make changes, we want to continue to improve, building on what we have done well so far. We are interested in comments and feedback to help us do this well.
- We have a five year summary which sets out the overall direction. This is our ‘five year forward view’.
- We also have a summary of the key projects for the year (2022-23). We will update the ‘key projects’ list every year and so this will change over time.

Adult Social Care – Five year forward view

Delivering on our Vision: ‘Making a difference in the right way, every day’

- Supporting people to be as independent as possible. We recognise people’s strengths and offer advice, support and prevention services to help people to live well in Solihull.

‘The care we want’: Services that work well for Solihull residents

- Developing services to meet the diverse needs of our communities, involving people in our planning so we understand and take into account different views and preferences.

Social Care Reform

- Implement the new national requirements of funding reform, the cap on care costs, and ensuring that self funders (people who pay for their care) can access care at local authority rates.

Joined-up care with the NHS and other partners

- Working with NHS partners to help shape an Integrated Care System across health and social care, with better co-ordinated services tailored to meet the needs of Solihull people.

Good quality care and support

- Shaping a good quality, responsive and diverse social care market with fee rates informed by the ‘Fair Cost of Care’ exercise and supported by our first ‘Market Sustainability Plan’, as required by social care reforms.

New models of care

- Exploring new approaches, such as using technology and digital solutions to support people to live independently. Another example is the further development of ‘housing with support’.

Safeguarding and safety

- Protecting people’s rights to live in safety, free from abuse, exploitation and neglect, taking account of people’s preferences about how they live. We will also implement Liberty Protection Safeguards.

Always improving

- To achieve top quartile performance, compared to similar councils, and deliver continuous improvement in our own SMBC and commissioned services.

Finances

- Working within the whole health and care system to deliver whole system financial sustainability.

Key projects for 2022-23



Workforce Strategy: How we make sure we have enough care staff in future, who have the right skills and training.

Carers Strategy: How we improve services and support for unpaid carers.

Home First: How we will work with the NHS to improve support after a hospital stay, or avoid one.

Fair Cost of Care: How we make sure that social care providers are paid fairly for the services they offer.

Home Living Adaptations: How we improve access to and availability of equipment and adaptations in people's homes.

Social Care Reforms: This is about national changes. A key part is implementing changes on how much people need to pay for social care.

Exploitation Reduction: Reducing the risk of exploitation for vulnerable adults.

Environmental Sustainability: responding to the impact of climate change (e.g. extreme heat, floods, or poor air quality) on vulnerable people, and the wider community.

How you can get involved



Complete our survey by clicking on the appropriate link below and encourage family, friends and colleagues to take part:

[If you are giving feedback as a member of the public please use this survey](#)

[If you are giving feedback in a professional capacity please use this survey](#)

Be part of the wider discussion – join our panels and forums by emailing:

getinvolved@solihull.gov.uk

Thank you