

What to do when a client discloses domestic abuse
 (Please also refer to your organisation's safeguarding policy and get advice from your safeguarding lead officer)

Step 1.
DISCLOSURE

You are approached by someone experiencing Domestic Abuse.

Domestic abuse is any incident or pattern of incidents of controlling, coercive, threatening behaviour, violence or abuse between those aged 16 or over who are, or have been, intimate partners or family members regardless of gender or sexuality. The abuse can encompass, but is not limited to: psychological, physical, sexual, financial and emotional,

Step 2.
IMMEDIATE ACTION

Are you concerned he/she is in immediate danger? **Yes** → Contact police immediately on **999**.

Step 3.
CHILDREN/VULNERABLE ADULTS

Does your client have children? **Yes** → Do you have concerns about child protection?
[DVRIM](#) and [thresholds](#) document

Is the client a vulnerable adult? Refer to Adult Social Care on **0121 704 8007** or out of hours on **0121 605**

Step 4.
ASSESS

Do a [DASH Risk Assessment](#)? **High** → High risk [Refer to Solihull MARAC](#)

Medium/Standard → Refer to [Birmingham & Solihull Women's Aid](#) 0808 800 0028

Yes → [Complete Inter agency referral form for Children Social Care](#)

To discuss concerns
 MASH team 0121 788 4333
 Emergency Duty Team 0121 605 6060

Step 5.
SUPPORT

Staying at Home

[Specialist domestic abuse information, advice and support](#)

[Non molestation order/injunction/prohibited steps orders](#)

[Housing Provider](#)

Choosing to stay in the relationship

[Specialist domestic abuse information, advice and support](#)

[Respect](#) - Advice and help for perpetrators

[Domestic Violence Disclosure Scheme](#)

Choosing to leave temporarily or permanently

[Refuge](#)

[Solihull Community Housing Options](#)

[Private rented sector](#)

[Specialist domestic abuse information, advice and support](#)