

FOOD HYGIENE RATING

Food Hygiene Rating Scheme: Request for a re-visit



Notes for businesses:

- As the food business operator of an establishment you have a right to request a re-visit for the purposes of re-rating if you have taken action to rectify the non-compliances identified at the time of inspection.
- You can make a request for a re-visit by the local authority, and you can make this at any time after the statutory inspection provided that you have made the required improvements. **A charge of £179 will be charged for this re-visit.** There is no limit on the number of re-visit requests you may make.
- You must provide details of the improvements made with your request, including supporting evidence where appropriate.
- If the local authority considers that you have provided sufficient evidence that the required improvements have been made, the local authority will make an unannounced visit. The re-visit will be carried out within three months of the receipt of your request and payment of the fee.
- The local authority officer will give you a 'new' food hygiene rating based on the level of compliance that is found at the time of the re-visit - you should be aware that your rating could go up, down or remain the same.
- To make a request for a revisit, please use the form below and return it to the food safety officer from your local authority – contact details are provided with the written notification of your food hygiene rating.
- **Please contact the Food & Safety Team on 0121 704 8018 or e-mail pprotection@solihull.gov.uk to arrange a card payment to be taken.**

Business details

Food business operator/proprietor

Business name

Business addresses

Business tel. number

Business email

Inspection details

Date of inspection

Food hygiene rating given

Action taken

Please describe the remedial action you have taken with reference to the issues identified in the inspection letter/report provided to you by your local authority with your score:

Compliance with food hygiene and safety procedures

Continued over.

Compliance with structural requirements

Confidence in management/control procedures

Please provide any other supplementary evidence (e.g. photographs, invoices, copies of relevant HACCP documentation etc.).

Signature

Name in capitals

Position

Date

Please now return this form to your local authority

**Food & Safety Team
Regulation and Enforcement
Economy & Infrastructure Directorate
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The Core
Homer Road
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