

Home library service



Bringing the library to you

What is the home library service?

If you are unable to get to your local library and don't have anyone who can visit on your behalf, our home library service may be able to help.

This free service helps to ensure that everyone can continue to enjoy reading from the comfort of their own home. It means you can still borrow items from the library, and we will bring them to you at home.

Who can use the home library service?

You can use the service if you live in Solihull and are unable to:

- Leave your home
- Travel to the library
- Gain easy access to the library
- Carry items to and from the library

This service is open to people of all ages providing you meet one of the criteria above. You can use the service either on a long or short term basis.

Some examples of why you might use the service include:

If you are the parent of a child who is unable to leave the house due to a medical condition or disability.

If you are a library user who is recovering at home from an operation or illness.

If you are an elderly person who is permanently housebound or less confident leaving the house during winter months.

Whatever your circumstances, we aim to try and help you to continue to access your library services from home.



How do I apply and is there a charge?

The home library service is free of charge. If you are interested in applying or know someone who would benefit from this service, please call the home library service on **0121 704 6947** or email **homelibraryservice@solihull.gov.uk**

You can also apply via an online form by scanning the QR code.



What can I borrow and how often?

You can borrow items that include a wide range of books (including large print), alongside audio books (CDs). If you let us know the types of books you enjoy, staff can choose these for you. We normally visit you every four weeks to ensure that you receive an appropriate number of books, so you can continue to enjoy reading from the comfort of your own home. If you need to change the delivery date or frequency of visits, we will try to accommodate your specific needs.

In addition, if you have access to a PC/laptop/compatible mobile device, staff can also advise you on how to access our digital catalogue. This includes eBooks, eAudiobooks, eMagazines and eNewspapers, that also include functions such as enlarging the text/ changing fonts and backgrounds to improve accessibility.



What happens next?

After making an enquiry, a member of the library team will contact you by phone to assess your individual needs and circumstances. They will explain how the service works and answer any questions you may have.

