

## Community-led Early Help assessments



An Early Help assessment is used to **identify and address the needs** of children, young people, and their families **at an early stage** before problems escalate and require support.

**Assessment form**



<http://bit.ly/4qrRg62>

Any professional can complete an Early Help assessment. The **Family Support Team** will help to assess whether further support is needed based on the **Solihull Safeguarding Children Partnership's** thresholds for support: <http://bit.ly/4ohMrL6>

## Early Help Coordinators



Early Help Coordinators work with every school or **education setting** in Solihull to support families.

They review and screen assessments, provide tailored **advice** to families, and **support** Designated Safeguarding Leads and other pastoral staff with Early Help.

**Early Help website**



For more information, please email [earlyhelpcoordinators@solihull.gov.uk](mailto:earlyhelpcoordinators@solihull.gov.uk)

<http://bit.ly/3WWBx1s>

## Family Helpline

**0121 788 4327**

**Mon-Thu - 09:00-16:30**  
**Friday - 09:00-16:00**

The Family Helpline is a **phoneline** for parents, families, professionals, or anyone involved with supporting parents and children in Solihull.

The Helpline is staffed by Family Support Workers who help people **find the right services for them**, whether that be signposting to Family Hub sessions, facilitating Early Help assessments and referrals, or offering bespoke advice on next steps.

We acknowledge that not everyone will be able to access the Helpline. All are welcome to visit the Hubs in-person or email [familyhubs@solihull.gov.uk](mailto:familyhubs@solihull.gov.uk) to be directed to the right support service for them.



## YOUTH OFFER

Our youth offer defines what activities, opportunities and support is available for young people between 11-18 years old or up to 25 years old for those with SEND.

<https://bit.ly/4rMDmMO>



**Solihull**  
**Safeguarding**  
**Children Partnership**

The SSCP includes organisations that work with children and families such as Solihull Council, West Midlands Police, local NHS services and schools. They work together to safeguard and promote the welfare of all children and young people in Solihull.

[www.safeguardingsolihull.org.uk/lscp](http://www.safeguardingsolihull.org.uk/lscp)



**Solihull**  
**Family Hubs**

Local centres where children, young people, parents, and carers can access support and take part in fun activities!

We work with trusted partners with expertise in areas such as education, finance, health, maternity, and SEND.

Partners include public services such as the NHS and schools and a range of established community groups and charities.

### Elmwood (Smith's Wood)

37 Burtons Way, B36 0UG  
[elmwoodfh@solihull.gov.uk](mailto:elmwoodfh@solihull.gov.uk)  
0121 779 1700

### Evergreen (Kingshurst)

42 Kingshurst Way, B37 6DX  
[evergreen@colebridge.org](mailto:evergreen@colebridge.org)  
0121 779 1724

### Hatchford Brook (Elmdon)

Old Lode Lane, B92 8JE  
[hatchfordbrookfh@solihull.gov.uk](mailto:hatchfordbrookfh@solihull.gov.uk)  
0121 704 6943

### Riverside (Chelmsley Wood)

289 Bosworth Drive, B37 5DP  
[riversidefh@solihull.gov.uk](mailto:riversidefh@solihull.gov.uk)  
0121 779 1750

### Outreach

Meriden Primary School  
Fillongley Road, CV7 7LW  
Shirley Heath Junior School  
Coombe Road, B90 3DS

[solihullfamilyhubs](http://solihullfamilyhubs)



[www.solihull.gov.uk/solihull-family-hubs](http://www.solihull.gov.uk/solihull-family-hubs)



## Family Support

The Family Support Service provide regular **drop-in sessions** at the Solihull Family Hubs.

Families can simply visit one of the Hubs and **chat with a Family Support Worker** without needing to book in advance.

The **Family Support Team** can also complete an Early Help assessment and provide targeted support.

For more information, call the Family Helpline on **0121 788 4327**.



### Start for Life offer

The Start for Life offer has lots of information and advice on planning for a baby, pregnancy, babies, toddlers, and more.

<https://bit.ly/4ovV4RN>



## TOGETHERNESS

**Bringing the Solihull Approach to the world**

Mums, dads, grandparents, and carers who live in Solihull can access online parenting courses for free by entering the code APPLEJACKS on the Togetherness website.

<http://bit.ly/3LpTXFe>

**Solihull**  
**Family**  
Information Service

Childcare, activities and services  
for parents and carers

**0800 389 8667**

[familyinfo@solihull.gov.uk](mailto:familyinfo@solihull.gov.uk) <http://bit.ly/4oFRHZ4>

## Local Offer



The Local Offer brings together support services for children and young people with Special Educational Needs or Disabilities (SEND) between the ages of 0-25 in Solihull.

It includes information on:

- SEND Information, Advice, and Support
- Education, Health and Care Plans (EHCPs)
- Solihull Parent Carer Voice and Network
- Strategies such as Graduated Approach
- Engagement hub and surveys
- SEND funding and provision
- Service directory

<http://bit.ly/4oewa9w>

## My Solihull Map

The My Solihull Map highlights free and low-cost activities and services from the **voluntary, community, faith, and social enterprise sector**.



Discover local community groups on the digital map.

[www.solihull.gov.uk/communities/my-solihull-map](http://www.solihull.gov.uk/communities/my-solihull-map)

## CONNECTED CARE NETWORK

Working across the NHS and the voluntary, community, faith, and social enterprise sector to care for children and young people in Solihull.



<https://connectedcarenetwork.co.uk>