



Eligibility Criteria Fact Sheet



Difficult words are written in bold. There is a list of what the words mean at the end.

Who has eligible needs?



The council will decide if you need care and support.



You have eligible needs if you:



1. Have care and support needs due to a physical or mental impairment

2. Because of those needs you cannot achieve two of the outcomes below:

- Have a balanced diet



- Have good hygiene



- Be able to use the toilet





- Get dressed



- Use and live in your home safely



- Keep in touch with family and friends



- Access work or education



- Use services in your local community



- Carry out any caring responsibilities you have for a child



3. Not being able to do these things is having an impact on your wellbeing, including:



- How you feel about yourself



- Your physical and mental health



- Protecting yourself from abuse and neglect



- Feeling in control of your daily life



- Money and social activities



- Your family and personal relationships



- Your home



You are thought as being unable to achieve an outcome if:

- You cannot achieve it without help



- You can achieve it without help, but it causes you pain



Receiving adult social care is subject to a **financial assessment**.



Depending on your savings, you might have to pay for the cost of your care.

What words mean



Financial assessment

An assessment which works out how much you will pay for your care.



Impairment

A loss of part or all of a physical or mental ability, such as the ability to see, walk, or learn.