

Welcome to Solihull Adult Social Care



A Carers Journey



1.

Community Advice Hubs

If you're looking for advice for you or the person you care for, our Community Advice Hubs in Chelmsley Wood Library and The Core Library in Solihull town centre are available Monday to Friday.



2.

First Point of Contact

Contact our Connect Team on  0121 704 8007, who will help to find the right support for you or complete our

 [On-line self-assessment form](#)



3.

Signposting, information and Advice

We will provide you with the information and advice you need and signpost or refer you to other services if required.



4.

Initial Assessment

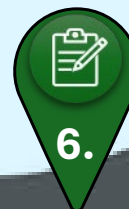
We will discuss with you your needs and wellbeing and check if you are eligible for Adult Social Care services. We will put in place any urgent or interim support you need, including Occupational Therapy support where required.



5.

Social Care Assessment

If you still require support, we will visit and talk to you about what is important to you and what support you may need. This could be just for you or joint with the person you are caring for.



6.

Support planning

We will work with you to design a care and support plan that focuses on your strengths and what is important to you. At this point we will discuss paying for your care and access to Direct Payments.



7.

Review

We will review your care and support at 6-8 weeks and then annually to make sure it is still right for you.



Find out more about [Equipment to help you](#)



Find out more about our [Carers Support Services](#)