



Adult Social Care Principal Social Worker Annual Report 2025-2026



This annual report shows the work achieved for this year and plans for 2026-27.

Difficult words are written in bold. There is a list of what the words mean at the end.

Principal Social Worker



Abbii Henry is the Adults Principal Social Worker (PSW). Abbii started this role in 2022.

Abbii has worked in Adult Social Care at Solihull Council for over 20 years.



She is passionate about developing excellent social work practice.

Achievements: Care Quality Commission (CQC)



Adult Social Care was rated Good by the Care Quality Commission (CQC).



Inspectors said staff provide good support and focus on what matters to people.

Achievements: Strengths-based Practice



Strengths-based practice focuses on what a person can do.



It also looks at what support can help people to live a good life.



Focusing on strengths helps people to achieve their hopes and goals.



Achievements for 2025 – 2026



- Abbii is the Chair of strengths-based leaders' and Direct Payments groups.



- Abbii has helped staff use the strengths-based approach across Adult Social Care.



- This has helped more people use community support and stay independent.

Achievements: Research



The Principal Social Worker helped staff:

- Use research when making decisions.



- Learn from each other.



- Share good ideas and practice.



This helps staff provide better support.

Achievements: Engagement and Co-production



Co-production is when people who use services, carers and professionals work together.

This includes designing, delivering and evaluating support and services.



Abbii is a member of the Involvement Oversight Board.

This group look at all engagement activity in adult social care.



Abbii has also:

- Listened to feedback from people, carers and staff



- Used complaints, compliments and surveys to improve services



- Attended community events



- Supported co-production so people can help shape services



This has helped people have more influence on changes in Adult Social Care.

Achievements: Training and Development



Staff had opportunities to:

- Join Practice Circles to learn together



- Attend risk assessment training



- Get support through apprenticeships



- Develop their skills and confidence



This has helped staff feel more confident in their work.

Achievements: Improving Practice

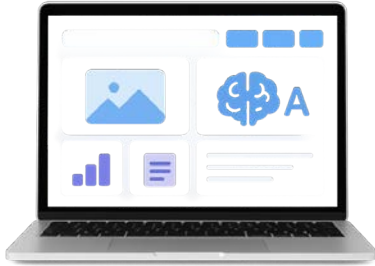


The Principal Social Worker helped:

- Improve guidance for staff



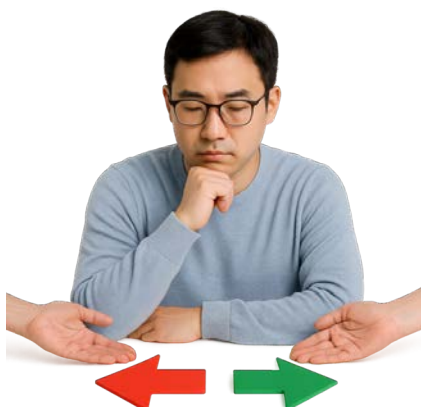
- Support staff with difficult decisions



- Introduce new tools and technology



- Provide learning and development opportunities



- This has helped staff provide good quality support and make informed decisions.

Achievements: Checking Quality



The Principal Social Worker regularly checks the quality of social work practice by:

- Reviewing case records



- Looking at feedback from people and carers



- Learning from complaints and compliments



- Reporting findings to senior leaders

Achievements: Supporting New Social Workers



The Principal Social Worker supported:

- Social work apprentices



- Newly qualified social workers



This helped them build confidence and develop their skills.

What Difference Has This Made?



Staff:

- Feel more confident



- Get better support and supervision



- Use research and learning in their work



- Help improve services through feedback



For People Using Services:

- Have clearer support plans



- Have more opportunities to stay independent



- Feel listened to and respected



For Partners

Adult Social Care worked closely with:

- Carers services



- Safeguarding teams



- Occupational therapists



- Training and learning teams



- This helped services work better together.

Priorities for 2026-2027



The Principal Social Worker will focus on:

- Improving Quality



- Listening to People



- Measuring Impact



- Being Ready for CQC



- Research and Innovation