

Using the BorrowBox app for eAudiobooks

Instructions written using an Android device

Sign in with your Library ID

Use the membership details provided by your local library.

Library

Enter the name of your library.

Sign In

Forgot Password?

Not a member? Join Now

Need help?

Version 3.03.16
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Download the free BorrowBox app and open it.

You will need to choose the library and login.

In the Library start typing Solihull, you should only need to type 3 letters before the full name shows – Select it by clicking on it.

In the Barcode box type your card number with or without the SLP in front, without spaces, and with the X if one appears in the card number.

Enter your PIN in the line below and then click Sign In

See the instructions further down if you want to use Borrowbox with another library service as well.

Terms and Conditions

By tapping Agree, you agree to the following Terms and Conditions and Privacy Policy.

TERMS AND CONDITIONS

Terms & Conditions

Welcome to BorrowBox

Your library has entered into an agreement with Bolinda Digital Pty Ltd ("Bolinda Digital") to provide you with access to the Bolinda Digital Service (the "Service").

This Service allows you to borrow digital content for a fixed loan period.

By using the Bolinda Digital Service, you are entering into a legally binding agreement (the "Agreement") with Bolinda Digital.

This Agreement and any updates, additional software licenses and all of Bolinda Digital's policies collectively constitute your Agreement with Bolinda Digital. To agree to these terms, click "Agree". If you do not agree to these terms, do not click "Agree" and do not use the Service.

This Agreement allows you to use digital content under the terms and conditions set out below.

1. If you are under the age of 18

If you are under the age of 18, you should review these terms and conditions with your parent or guardian before agreeing to make sure that you or your parent or guardian understand your and their legal obligations. Parents or guardians are responsible for their children's digital content selections.

2. Bolinda Digital Privacy Policy

This Agreement is subject to the [Bolinda Digital Privacy Policy](#), which is expressly incorporated into this Agreement. If you have not already read Bolinda Digital's Privacy Policy, you should do so now before using the Service.

3. Objectionable material

By using the Service, you may encounter content that may be deemed offensive, indecent or objectionable. There may be no warning of this. You agree to use this Service at your sole risk and Bolinda Digital has no liability to you for content that may be found to be offensive, indecent or objectionable.

4. Your Information

It is a condition of use that you provide accurate, current and complete information required to register with the Service and at other points as may be required in the course of using the Service. You must maintain and update your registration as required to keep it accurate, current and complete. Bolinda Digital may terminate your rights to use the Service if any information you provide is false, inaccurate or incomplete. You agree that Bolinda Digital may store and use your information you provide for use in maintaining your account.

5. Responsibility for your account

Cancel Agree

You will then get a page of Terms and Conditions – click Agree in order to continue using the app

Complete Registration

As you are a first time user please complete your registration for this service.

Email

Display Name (optional)

NEWSLETTERS

☐ Library
I wish to subscribe to the free Library Newsletter.

☐ BorrowBox
I am happy to receive email updates from the BorrowBox team.

DONE

To complete registration, enter your email address, and choose whether you receive email marketing.

You will receive an email when you borrow an eAudiobook or one is returned.

Solihull Metropolitan Borough Council

My Loans My Reading Lists

LOANS Available: 5 5

No loans.

RESERVES

No reserves.

LOAN HISTORY

eAudiobooks See all >

M.C. Beaton DEATH OF A HUSSY 13/08/2020

M.C. Beaton DEATH OF A HUSSY 20/07/2020

Solihull Metropolitan Borough Library Service

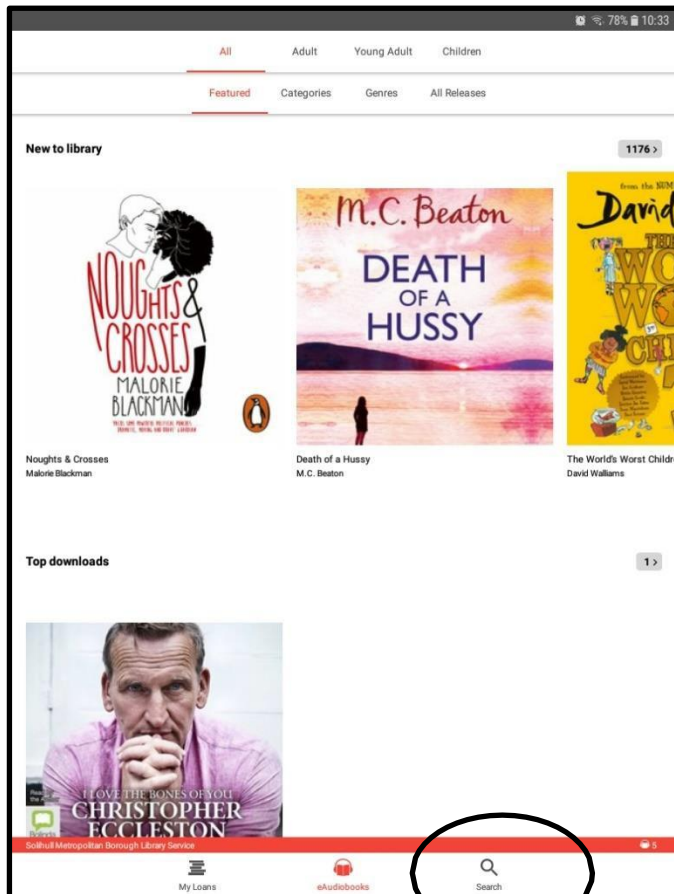
My Loans eAudiobooks eBooks Search

You have now registered.

The first page is your 'Homepage' will show any existing loans and reservations plus any previous loans.

To see what eAudiobooks are available, click on the link (ringed) at the bottom of the screen.

eBooks and ePress titles are also available, the links are next to the eAudiobooks one.



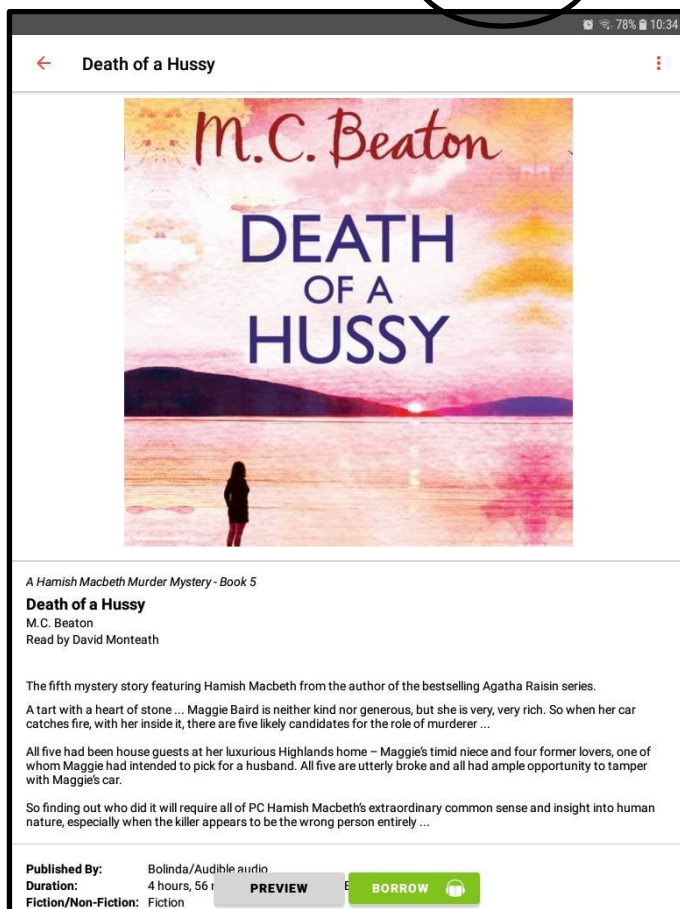
Details of what titles are available will show, in a variety of subject categories.

Use the headings at the top of the page to look for titles by age group, subject or genre.

With the magnifying glass at the bottom of the screen, you can search for individual authors and titles.

Click on a title page to get the full information and to borrow the title.

You can borrow up to 6 eAudio titles (correct September 2026).

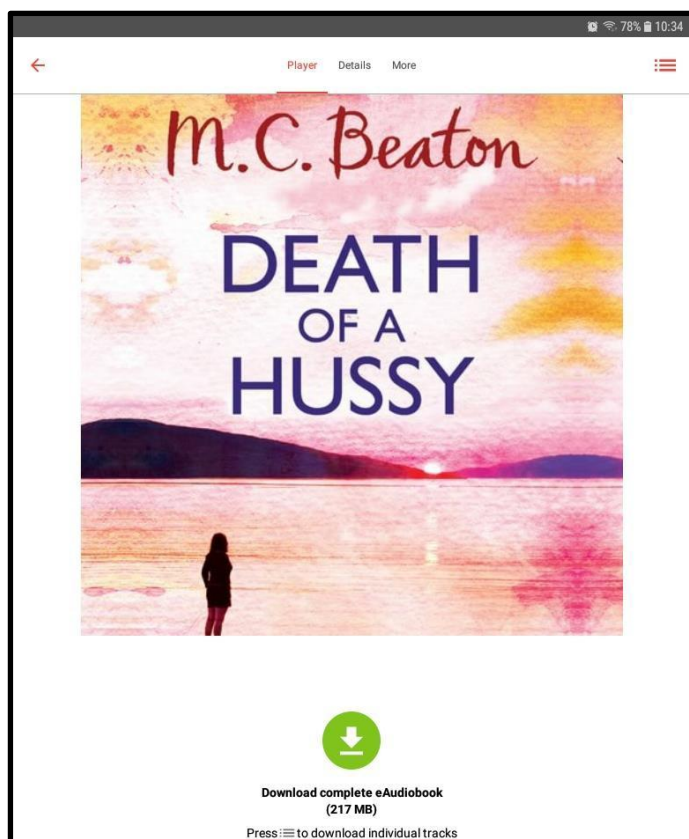


The individual title page will give information on the book, the narrator and the length of the title.

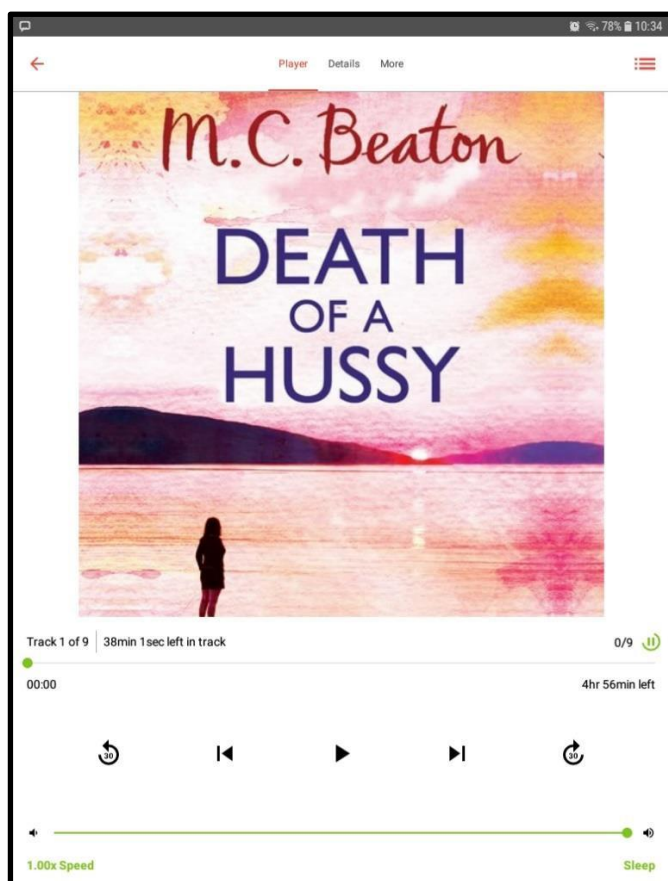
Click on Borrow at the bottom of the page if you wish to borrow that title.

If the title is on loan, you will be able to reserve it by clicking on 'Reserve' (you will be shown a date when it will become available to you).

Click on the red arrow at the top of the page to go back to the home screen.



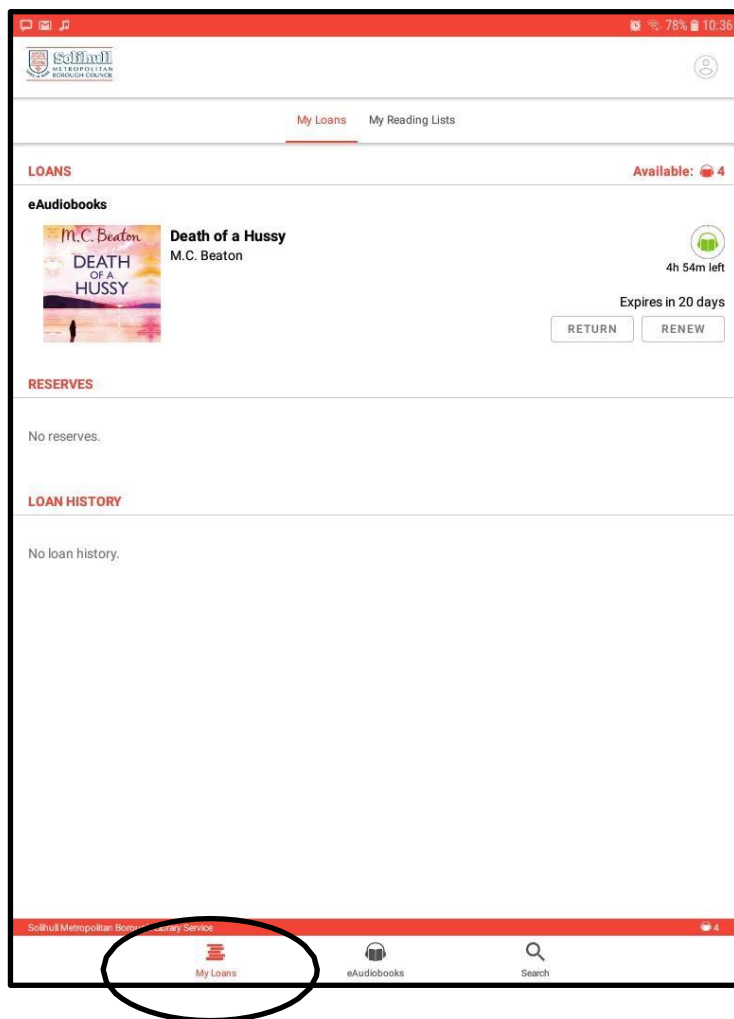
Once the book is issued to you, you will be prompted to download the whole eAudiobook or individual chapters.



Once downloaded the 'Play' screen will appear.

With the controls you can:

- Go back or forwards 30 seconds
- Jump to the start or the end of the track/chapter
- Increase/decrease the speed of playback



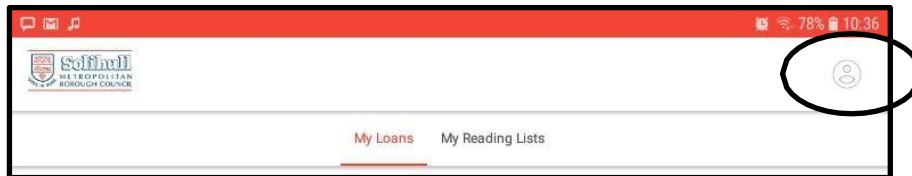
If you have finished the eAudiobook and want to return it, click on the My Loans icon at the bottom of the screen.

You will see the dates the loan will expire (at this point the item is automatically returned and leaves your account). You can also return the title if you have finished with it or renew it (if that option is available).

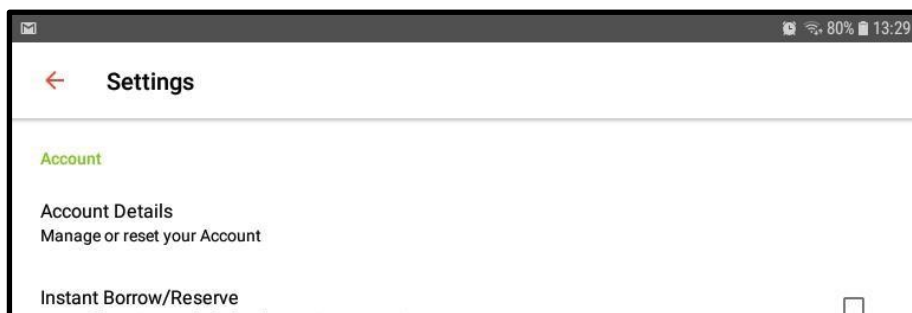
Changing the BorrowBox app for a different library service

It is possible to use the BorrowBox app for more than one library service.

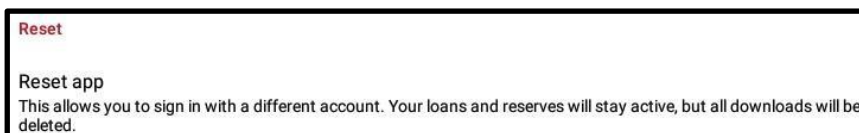
This will keep your existing loans and reservations in place for each library but will remove any downloads. Once you switch back you will be able to download the loan again.



Go to the My Loans page and click the Settings button at top right.



On the Settings page, select Account Details – Manage or reset your account. Click on 'Reset app' to log out of Solihull Libraries BorrowBox.



On the Account Details page, you can change download locations and your marketing preferences, but for changing library service, go to Reset app at the bottom of the screen.

If you Reset the app, you will be invited to log in with the library card and PIN for the other library service you are using.

To alternate between library services, you will need to use this method each time.