

Using the BorrowBox app for eBooks

Instructions written using an Android device

Sign in with your Library ID

Use the membership details provided by your local library.

Library

Enter the name of your library.

Sign In

Forgot Password?

Not a member? Join Now

Need help?

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Download the free BorrowBox app and open it.

You will need to choose the library and login.

In the 'Library', start typing Solihull, you should only need to type 3 letters before the full name shows – Select it by clicking on it.

In the Barcode box, type your card number with or without the SLP in front, without spaces, and with the X if one appears in the card number.

Enter your PIN in the line below and then click Sign In.

See the instructions further down if you want to use Borrowbox with another library service as well.

Terms and Conditions

By tapping Agree, you agree to the following Terms and Conditions and Privacy Policy.

TERMS AND CONDITIONS

Terms & Conditions

Welcome to BorrowBox

Your library has entered into an agreement with Bolinda Digital Pty Ltd ("Bolinda Digital") to provide you with access to the Bolinda Digital Service (the "Service").

This Service allows you to borrow digital content for a fixed loan period.

By using the Bolinda Digital Service, you are entering into a legally binding agreement (the "Agreement") with Bolinda Digital.

This Agreement and any updates, additional software licenses and all of Bolinda Digital's policies collectively constitute your Agreement with Bolinda Digital. To agree to these terms, click "Agree". If you do not agree to these terms, do not click "Agree" and do not use the Service.

This Agreement allows you to use digital content under the terms and conditions set out below.

1. If you are under the age of 18

If you are under the age of 18, you should review these terms and conditions with your parent or guardian before agreeing to make sure that you or your parent or guardian understand your and their legal obligations. Parents or guardians are responsible for their children's digital content selections.

2. Bolinda Digital Privacy Policy

This Agreement is subject to the [Bolinda Digital Privacy Policy](#), which is expressly incorporated into this Agreement. If you have not already read Bolinda Digital's Privacy Policy, you should do so now before using the Service.

3. Objectionable material

By using the Service, you may encounter content that may be deemed offensive, indecent or objectionable. There may be no warning of this. You agree to use this Service at your sole risk and Bolinda Digital has no liability to you for content that may be found to be offensive, indecent or objectionable.

4. Your Information

It is a condition of use that you provide accurate, current and complete information required to register with the Service and at other points as may be required in the course of using the Service. You must maintain and update your registration as required to keep it accurate, current and complete. Bolinda Digital may terminate your rights to use the Service if any information you provide is false, inaccurate or incomplete. You agree that Bolinda Digital may store and use your information you provide for use in maintaining your account.

5. Responsibility for your account

Cancel Agree

You will then get a page of Terms and Conditions – click Agree in order to continue using the app.

Complete Registration

As you are a first time user please complete your registration for this service.

Email

Display Name (optional)

NEWSLETTERS Newsletters

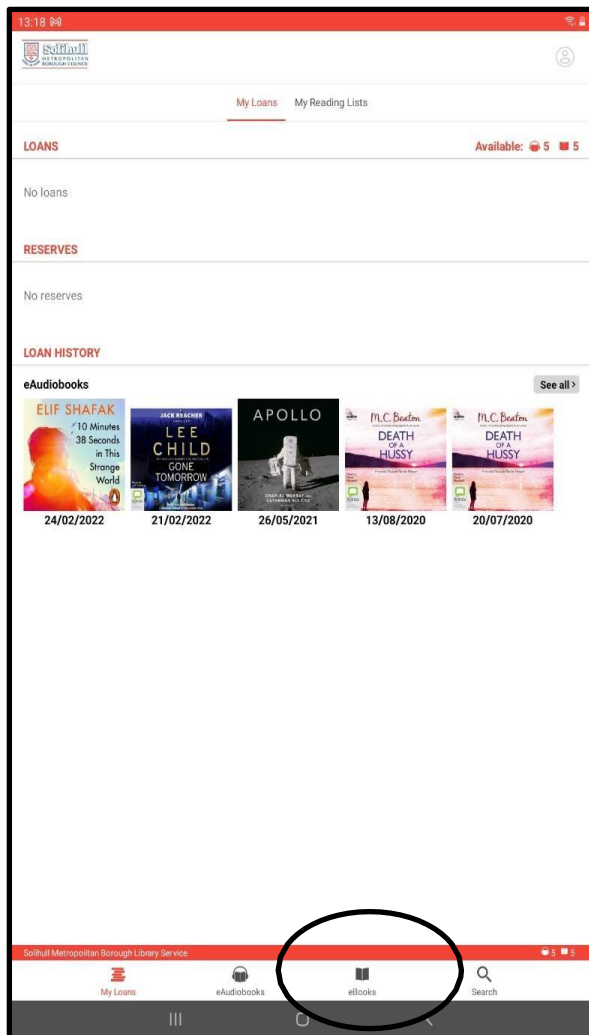
☐ Library
I wish to subscribe to the free Library Newsletter.

☐ BorrowBox
I am happy to receive email updates from the BorrowBox team.

DONE

To complete registration, enter your email address, and choose whether you receive email marketing.

You will receive an email when you borrow an eBook or one is returned.

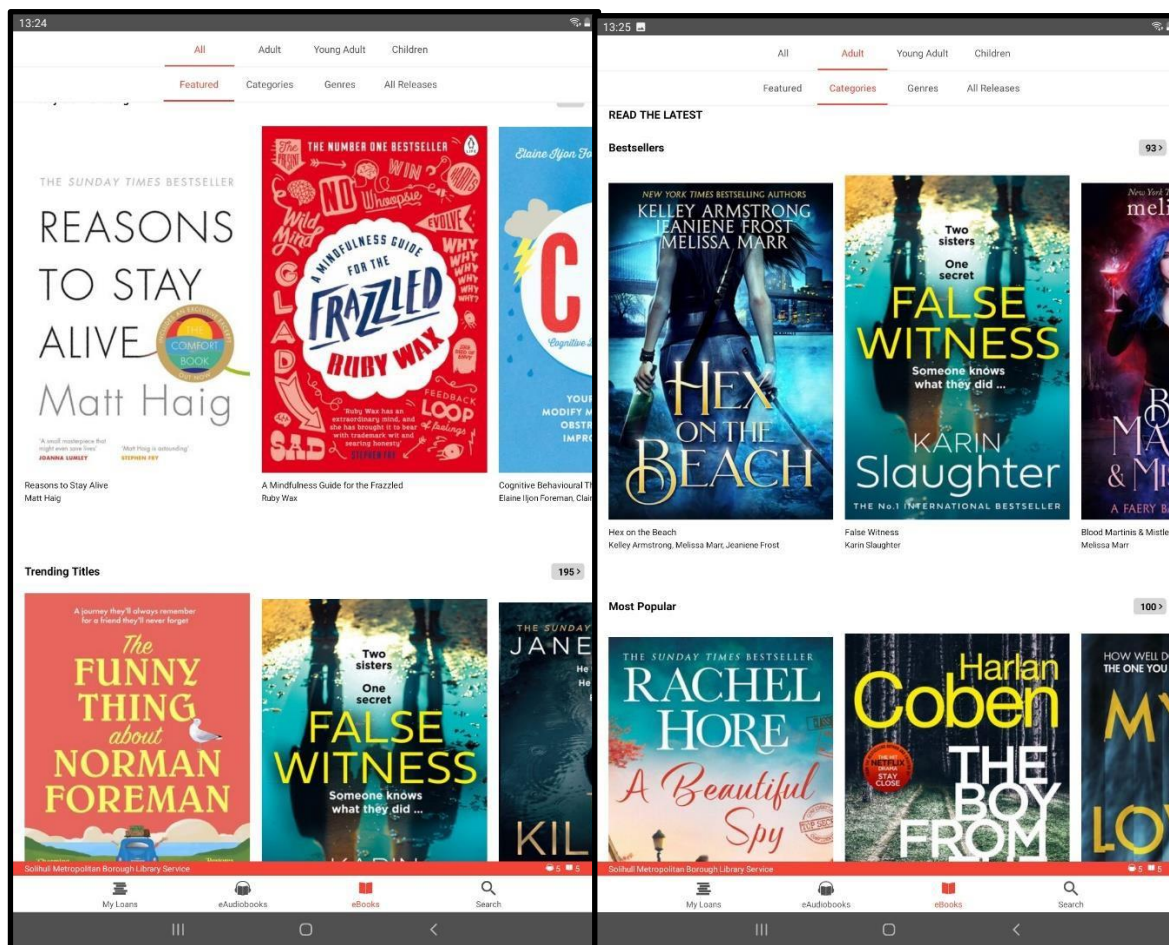


You have now registered.

The first page is your 'Homepage' and will show any existing loans and reservations, plus any previous loans.

To see what eBooks are available, click on the link (ringed) at the bottom of the screen.

eAudiobooks and ePress are also available, the links for these are next to the eBooks one.

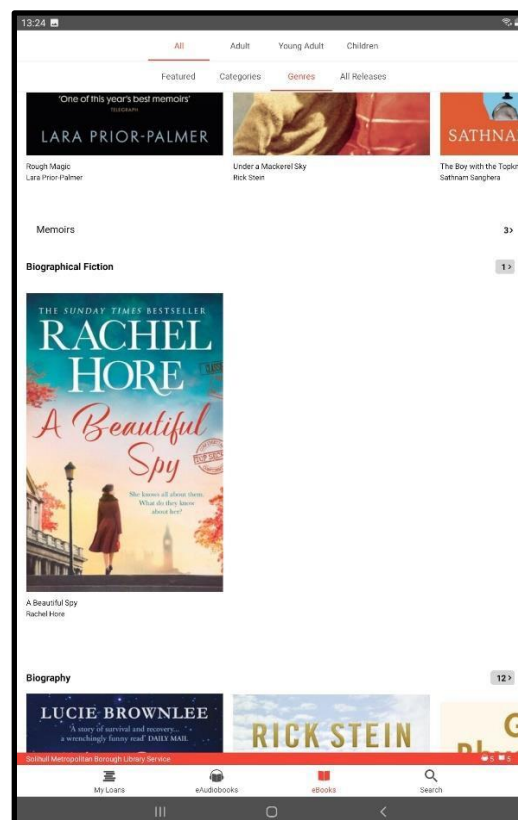


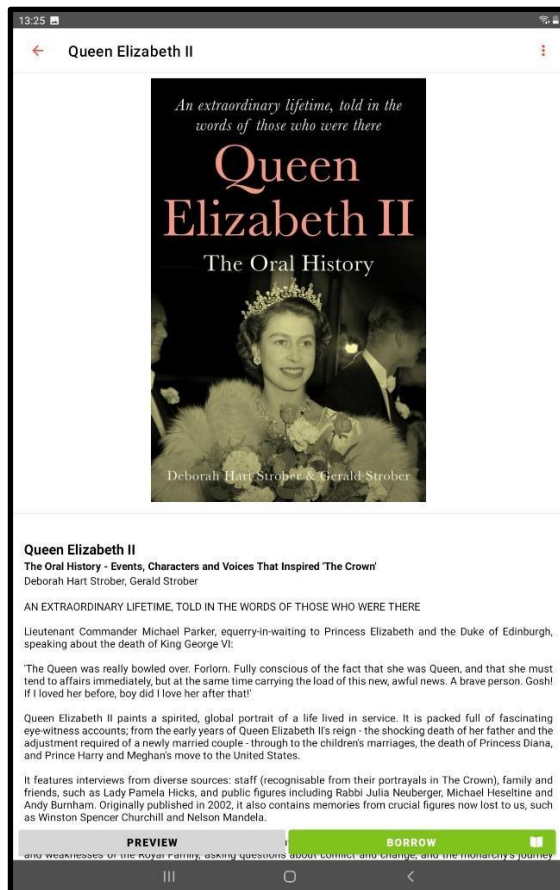
Details of what titles are available will show, in a variety of subject categories, genres and features, as well as age groups – titles are available for children and young adults too.

Use the headings at the top of the page to look for titles, or with the magnifying glass at the bottom of the screen, you can search for individual authors and titles.

Click on a title page/cover to get the full information and to borrow the title.

You can borrow up to 10 eBook titles (correct September 2026).



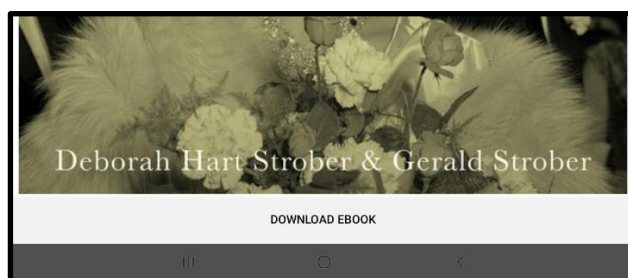


The individual title page will give information on the book, including the length of the title in pages.

Click on Borrow at the bottom of the page.

If the title is on loan, you will be able to reserve it (you will be shown a date when it will become available to you).

Click on the arrow at the top of the page to go back to the home screen.



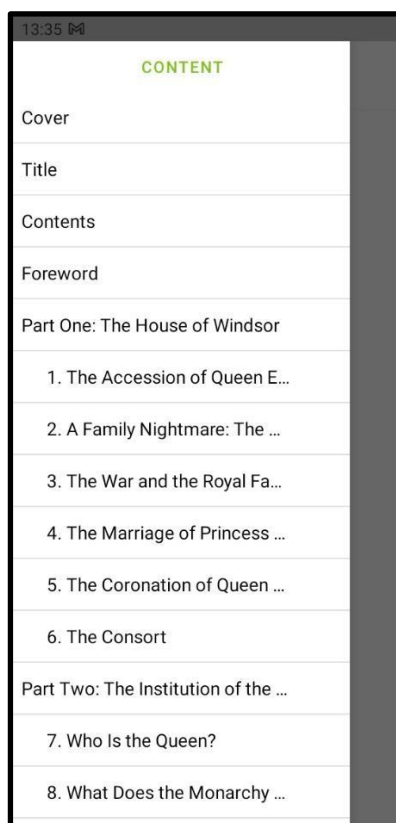
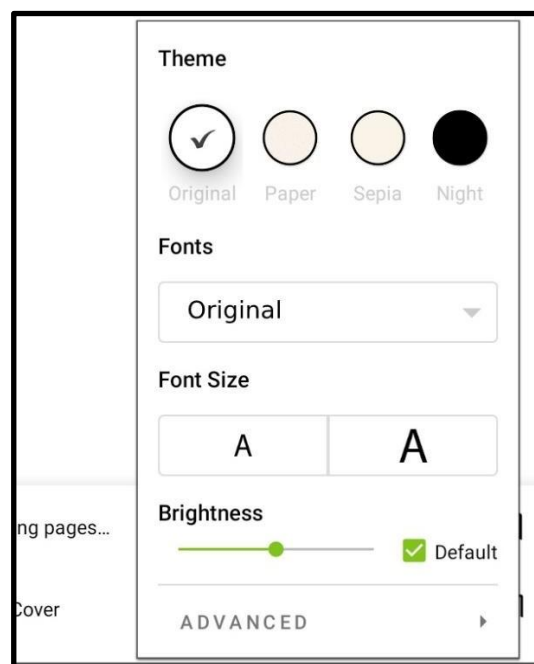
Once the book is issued to you, you will be prompted to download the whole eBook, which will mean it can be read offline.

You can remove the download without returning the loan.



Once downloaded the book title will appear – click on it for more options.

The menu at the top right will let you remove the download.



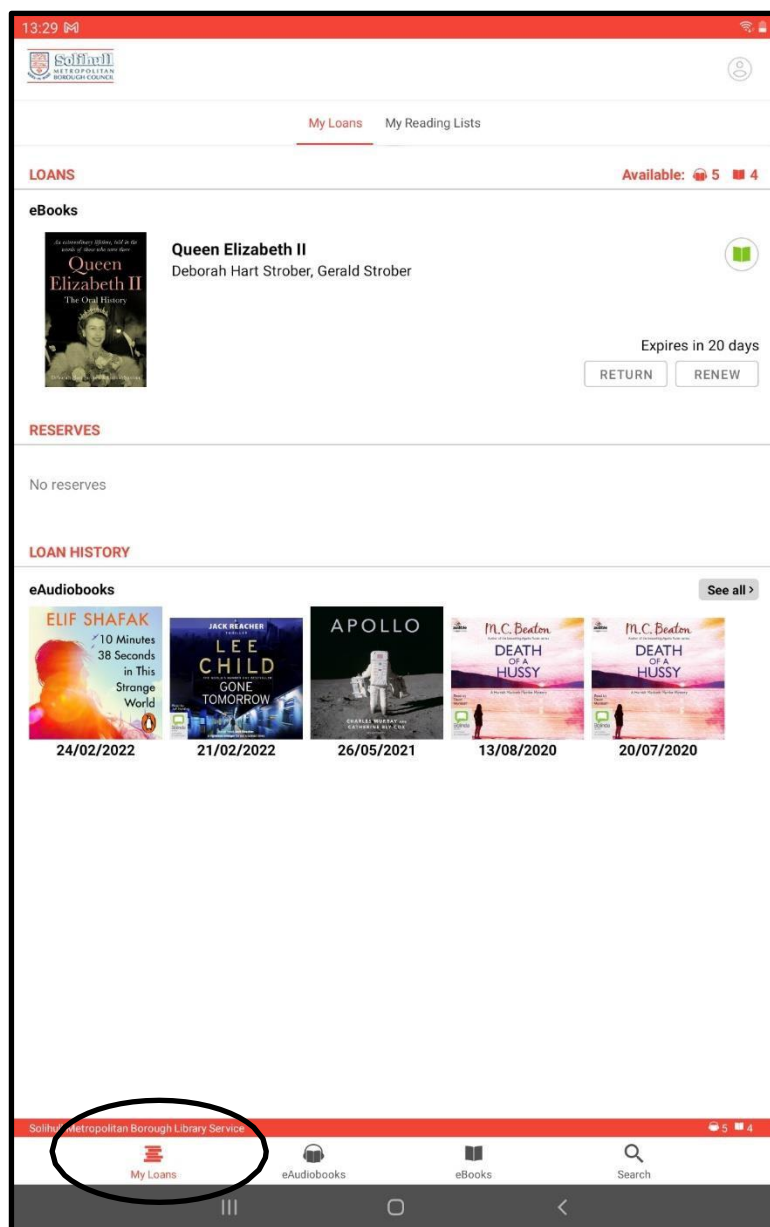
The title will automatically count the number of pages in the book.

Click on **AA** to open the menu where you change the type size, font and brightness to make it easier for you to read.

Click on  to see the chapter headings and jump to individual chapters.

You can also create and view bookmarks here





If you have finished the book and want to return it, click on the My Loans icon at the bottom of the screen.

You will see the dates your loans will expire, and be able to return the title or renew it.

If returning, you will get a message asking you to confirm the return and an email once the book is returned.

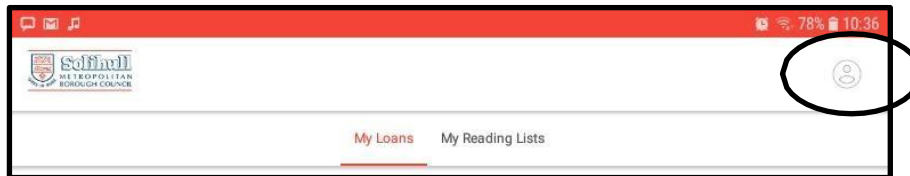
If the loan reaches the end of the 21 days period, then the loan will disappear and you will get an email confirming this.

You can borrow the book again, or reserve it if it's on loan to someone else.

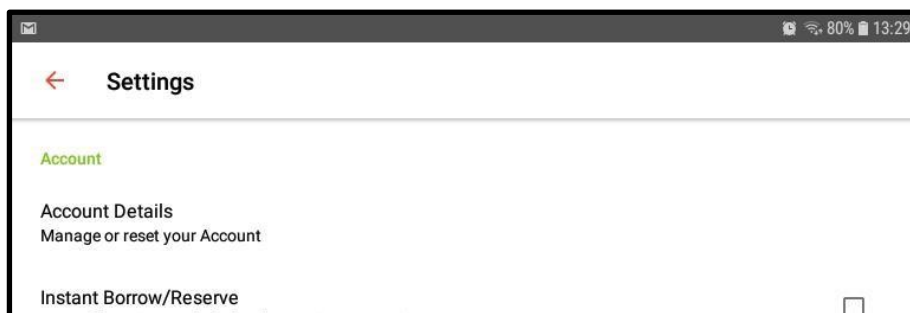
Changing the BorrowBox app for a different library service

It is possible to use the BorrowBox app for more than one library service.

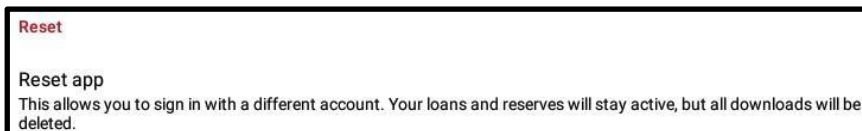
This will keep your existing loans and reservations in place for each library but will remove any downloads. Once you switch back you will be able to download the loan again.



Go to the My Loans page and click the Settings button at top right (circled).



On the Settings page, select Account Details – Manage or reset your account. Click on 'Reset app' to log out of Solihull Libraries BorrowBox.



On the Account Details page, you can change download locations and your marketing preferences, but for changing library service, go to Reset app at the bottom of the screen.

If you Reset the app, you will be invited to log in with the library card and PIN for the other library service you are using.

To alternate between library services, you will need to use this method each time.